



Incident Response:

Is Everyone Safe?

It is everyone's responsibility to ensure the safety and wellbeing of people with disability.

Incident Response

Call '000'	Call '000' if someone needs urgent medical care or there is an immediate risk of harm to you or the people around you.
Is everyone safe?	Make sure you and the people around you are safe from harm. Please do not put yourself in any danger by doing this! Follow emergency procedures.
Notify Argyle Housing	Notify Argyle Housing of the incident as soon as possible on 1300 274 953 . If required, they will notify the appropriate authorities. If it is an emergency maintenance issue, please contact the emergency numbers in your lease before notifying Argyle Housing.



Call '000'

You may become aware of an incident by witnessing signs of possible abuse, being told about an incident by someone involved, or directly witnessing the incident.

When an incident occurs, please take action to ensure the safety and wellbeing of yourself and the people around you.

Call emergency services on '000' if:

A person suffers a serious injury and requires medical treatment.

There has been an alleged or suspected criminal offence.

There is ongoing danger

Where a life support system is compromised

Any other situation you believe may require emergency services



Is everyone safe?

When an incident occurs, take action to make sure you and the people involved are safe.

Example: if a person with disability suffers a serious injury and needs medical treatment, contact emergency services on '000' immediately.



Notify Argyle Housing

If you are involved or witness a critical incident, please contact Argyle Housing as soon as possible. Argyle Housing has an emergency procedure in place that staff will follow to ensure the safety of Staff, Clients, others involved and the property.



What is a critical incident?

Any event or situation that results in the unexpected death of, or severe injury to, an Argyle Housing Client, occupant, Staff member, visitor, contractor. It is also an incident involving severe damage to Argyle Housing property.



Contact Us

Call: 1300 274 953

To report that an incident has occurred, or to make a complaint if you have a concern about the NDIS supports and services being delivered by Argyle Housing, either contact us directly or the NDIS Commission on:

NDIS: reportableincidents@ndiscommission.gov.au

Argyle Housing: info@argylehousing.com.au

Web: argylehousing.com.au



argylehousing.com.au

1300 274 953

A Better Future
for our Communities