

The background of the entire page is a vibrant blue wooden surface with horizontal planks. Scattered across this surface are several triangular slices of watermelon, each mounted on a light-colored wooden stick. The watermelon slices are bright red with visible black seeds and a thin green rind. The lighting is bright, creating soft shadows and highlighting the texture of the watermelon and the wood.

# *The Argyle*

# *Summer Edition*

**December 2018**



**argyle**

*A better future for  
our communities.*

# Welcome to the Argyle Summer Edition



It seems like yesterday that I was writing to you at the same time last year. Welcome to all our new tenants throughout 2018. I hope that you have had a happy year and made the most of it.

The year that we had was not an easy year however was quite successful. How do I define success? People being housed, receiving the maintenance that is required, making sure that our bills get paid and that support is given to those who need it! The disappointing part of the year was about people not looking after their properties and not paying their rent and water.

It's a timely reminder that rent and bills are your priorities. I heard a story recently of a 10 year old child whose only wish for Christmas was not to have to move again... Stella begged her mum to pay the rent and not to worry about getting Christmas presents... Stella wanted to stay at her school with her friends. Wise advice from a child.

Each year some of our tenants don't pay their rent because they have to buy Christmas presents. Please don't fall into this as it is too hard to get back. There are several agencies in your town that give help at Christmas with gifts and hampers. We have included some of these in this edition, give them a go...

This year our offices will only close on the Public holidays. We have listed the afterhours emergency contacts if you need us. There will be staff available at all offices. I would like to thank staff on your behalf for their tireless commitment to Argyle and I know they are looking forward to a positive 2019.

I appreciate your support throughout year and look forward to catching up in 2019. I will be visiting each location over February and March to catch up with you to get your opinion on how you think we are going and what improvements we can make.

We launched our Annual Report in late November, please visit our web page to read the great stories of our tenants across Argyle. For those of you who don't have access of the computer, call into the local office and staff will show you and give you a pack of postcards. I encourage you to have a look.

Have a happy Christmas and thank you!

*Wendy*

CEO Argyle





Christmas is meant to be a time of celebration, however, if times are tough it can be especially difficult. Every Christmas the Salvos give hope by providing food hampers and gifts to families in need. If you are going through tough times this year you may be eligible for assistance.

If you need help with hampers or gifts please contact your local Salvos.

**YOUNG**

38-44 Clarke Street  
Phone:(02) 6382 5252

**ACT**

Cnr Fawkner & Elouera Streets Braddon  
Phone:(02) 6248 7191

**BOWRAL, (Southern Highlands)**

418-420 Bong Bong Street  
Phone:(02) 4861 3912

**CAMPBELLTOWN**

27-31 Rudd Road Leumeah  
Phone:(02) 4626 1545

**QUEANBEYAN**

8-10 Morisset Street  
Phone:(02) 6299 1138

**GRIFFITH**

Cnr Binya & Anzac Street  
Phone:(02) 6964 3388

**WAGGA WAGGA**

188-194 Edward Street  
Phone:(02) 6921 7895



## CHRISTMAS DAY LUNCH AVAILABLE AT

The Sharing Samaritans Christmas Dinner on Christmas day, 12:30pm for a 1pm start in the Wesley Hall 17 Johnston St **Wagga Wagga** where a traditional hot Christmas meal will be served free. Make sure you book a place by phoning the church office on 026921 4275 or Phil Sheather on 026921 9319 (sponsored by Wagga Wagga Uniting Church)

**Griffith Community Centre** is holding a FREE Christmas Lunch at 12.30 on Christmas Day at the Saint Alban the Martyr Anglican Cathedral 107 Binya St Griffith.

Free Christmas Lunch at **Yass Valley** Anglican Church, 22 Church Street, Yass. Held from Midday on December 25th. For bookings contact 6226 1089

The **Combined Churches of Young** are holding a Christmas Lunch at Hennessy Catholic College on Christmas Day 11:30am for 12:00pm – 2:00pm. Transport available if required. Bookings can be made at the Young Library or by contacting St Mary's Parish on 6382 2034

Members of the **Macarthur Combined Churches** want to see you at their annual Christmas lunch. Doors open 9.15am and the event kicks off at 9.30am with morning tea, activities for adults and children, Christmas carols. Santa Claus will even stop by to give out presents to children. Dedicated volunteers serve lunch at 12pm For more information contact Macarthur Combined Churches on 0406 049 828. Campbelltown Civic Centre - 91 Queen St, Campbelltown NSW 2560

**C3 Church Watson ACT** is providing a no cost Christmas Day lunch Tuesday 25th December, 12pm to 2pm at C3 Church Watson, 160 Aspinall Street, Watson

Christmas day lunch at **Kippax Uniting Community Centre in Holt ACT** 12pm-3pm, Tuesday 25th corner of Luke and Hardwick Street. Great food, fun activities and all the Christmas trimmings in a family friendly alcohol free environment. Collaboration of Oz Harvest, Kippax Uniting Church, Canberra City Care, Uniting Care, and YMCA.

# ***A day out with the family***

## **CAMPBELLTOWN**

Mt Annan Botanical Gardens: Narellan Road, Mt Annan

Open every day from 8am to 5pm and 8am to 7pm in summer Take a walk across 416 hectares of varying Australian bushland, grassland and gardens. See specialist plant sections. There are 20k of paths and roadways for cycling (bring your own bike). Lots of opportunities for photography and bird observation, and also a great playground for little children. Picnic in the grounds or have a meal at the restaurant. Guided tours run from the Visitor Centre.

## **WINGECARRIBEE SHIRE Mittagong/Bowral/Moss Vale**

Hoskins Reserve: Bus runs past the area every hour. By car, park near the bridge over the Wingecarribee River at Bong Bong, between Moss Vale and Bowral; you can also park at Hoskins Reserve which is a NP&WS area to the east (sorry, no dogs) or walk along the river from the road bridge. Picnic area, easy walks and great interpretive signs to help you get the best from the outing. If you are lucky, you may see a platypus or a rakali in the river and many water birds can be observed. People can also fish for carp.

## **GOULBURN**

Historic Waterworks

Entry is available every Sunday from 10am – 4pm, Monday and Tuesday from 10am – 2pm, school and public holidays 10am-4pm. The Waterworks are on the banks of the picturesque Wollondilly River at Marsden Weir, Goulburn. Built between 1883 and 1885, this rare facility is the only complete, steam powered municipal water supply left in its original location, in the Southern Hemisphere. The Waterworks is listed on the State Heritage and National Trust Registers. Enjoy a picnic beside the picturesque Wollondilly River or wander through the Pumphouse Museum to enjoy a static display of the massive steam operated engines. The kids will be entertained with the children's playground and colouring in and puzzle sheets. There's a free electric BBQ too!

## **YASS**

This special locality in Yass allows visitors to enjoy a walk along the River on an adventurous path. The area can be entered from the cul-de-sac at the end of Meehan St, or from the Rossi St trail at the bottom of Demestre St, or near Flat Rock Crossing on Warrumbalulah St. There are a number of other tracks and walkways along the river and in the vicinity. There are excellent connections between the swimming centre, the shopping centre and down towards Riverside Park. You can have a number of explorations into quite wild seeming country, yet you are not far from town.

## **GRIFFITH**

Jacks Creek walking track Cocoparra National Park

Bushwalking with a twist with the intriguing, varied habitats of Cocoparra National Park. Setting out from Jacks Creek picnic area, you'll explore a vast gorge, walking through sheltered gullies and along exposed ridges. Three lookouts give scenic views of the gorge and surrounding landscape. After rain, the gorge is alive with running water, accompanied by frog song. Look out for a variety of woodland birds overhead, peregrine falcons roosting in the cliffs and flying through the gorge, and white-winged choughs nesting above the tables in the picnic area. Look carefully at those shadows in the rock caves – they may be hiding swamp wallabies keen to avoid the heat of the day.

## **WAGGA WAGGA**

Wiradjuri Walking Track

The Wiradjuri Walking Track covers around 42 kilometres, circling much of the City and exploring riverbanks, hilltops and everything in-between. It also winds through Silvalite Reserve and Pomingarlarna Park – perfect for a little wildlife spotting or enjoying some of the best views over the city! The Wollundry Loop is 12.1 kilometres and a more leisurely walk, following part of the Murrumbidgee River and the perimeter of the Wollundry Lagoon.



## **CANBERRA**

Black Mountain off Black Mt Summit Road and Rani Road ACT  
Discover fantastic views appearing through the trees as you walk around the marked walking trails. Black Mountain is the most diverse of Canberra's nature parks. It houses 100 species of birds, 500 species of plants and 5000 species of insects. The wildflowers in spring and early summer are beautiful. You may even surprise reptiles sunning themselves on the path.

## **YOUNG**

The Lambing Flat Chinese Tribute Gardens are located at the Chinaman's Dam reserve just four kilometres from the town centre. Now a well established garden set in a quiet, relaxing and picturesque site, the gardens are the perfect spot for a relaxing morning or afternoon with picnic facilities and barbecues. After crossing the bridge to the garden and passing the marble lion sculptures guarding the garden entrance, make your way to the garden viewing platform and sit and relax overlooking the garden and the Pool of Tranquillity.

## **QUEANBEYAN**

Googong Foreshores

Located 10 kilometres south of Queanbeyan, Googong Foreshores is a great place to observe wildlife and go canoeing, fishing and mountain biking. It also has a fascinating historic homestead and London Bridge Arch. The entire Foreshores area is a Wildlife Refuge. Whether you like picnicking, birdwatching, bushwalking, mountain bike riding, enjoy sailing and fishing or delving into history – at Googong there's something for everyone.



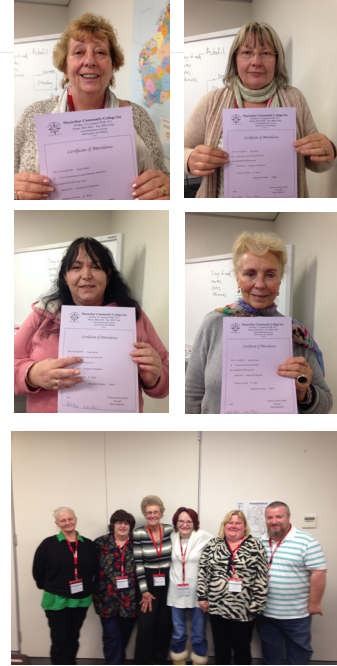




# Congratulations

We would like to congratulate all who completed a Certificate I in Information, Digital Media and Technology.

This course ran for 6 weeks at Argyle Housing Bowral.  
Everyone expressed how they enjoyed the course and went onto the next round offered.



## FREE 10 Week Computer Course

# Argyle Campbelltown

## Limited Places - Everyone Welcome

Learn how to operate a personal computer, introduction to word-processing and spreadsheets

Start Date Monday 4th February 2019 – End Date Monday 8th April 2019

For more information contact Megan Mason on 4627 0002 or 0412 449 559 to secure a spot in the course

# NEWS FROM OUR QUEANBEYAN AND CANBERRA OFFICES

This November Argyle Queanbeyan/Canberra celebrated 2018 with a fun day of lawn bowls to thank our tenants for a great year. With over 30 people attending the event, there was never a dull moment. Staff and tenants alike enjoyed the chance to bond in a less formal setting and get to know each other a little better. The day was full of bowling, buffet lunch, awards, prizes and trivia. The Canberra and Queanbeyan teams would like to thank all the tenants who came along and made it such a great day! Keep an eye out next year for more full-filled events!



Jane from Ainslie with the winning bowl



Simon, Alex, Josh & Zev (the Dream Team)

## THE BIG CLEANUP AT AINSLIE VILLAGE

Our first event on the 23rd of November was a huge success thanks to Zev the MO and several volunteering residents. We are looking forward to another big cleanup in January. People are encouraged to leave unwanted furniture or home appliances outside their houses, our MO and volunteers will pick them up and take them to the dump.

## CURBSIDE CLEANUPS

Did you know you are entitled to two kerbside clean ups each year? This means that you can arrange for the council to pick up old furniture, rubbish, and other items that don't fit in your general waste bin. To find out more information on what items cannot be collected or to book your kerbside clean up call the Queanbeyan Council on 1300 735 025.

## AINSLIE VILLAGE CHRISTMAS BBQ

Friday the 21st of December, Ainslie is hosting a Christmas BBQ event for residents of the Village. We will start with a pool competition followed by a festive BBQ feast. In the afternoon we have a little treasure hunt activity, then we will close it up with a raffle for all participants.

We hope to see you there

# RENT REVIEW

Q. How long does it take argyle to receive your rent when you pay with the nab easy rent card?

A. Generally 4 business days, but there are exceptions. Then it takes 1 business day to receipt the payment into our system.

## BANK SETTLEMENT TIME EXPLANATION

NAB *Easy Rent*

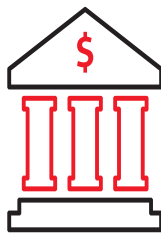
[nab.com.au/easyrent](http://nab.com.au/easyrent)

DAY 1



Payment lodged

DAY 2



Tenant's bank advises of any dishonoured payments

DAY 3



Cleared funds disbursed into agent's trust account overnight

DAY 4



Cleared funds showing in trust account

Tenant

Bank Processing and Clearing Time

Agent

Due to banking processing time, your funds may take a **minimum of four business days to clear** into the agent's trust account.

In the following circumstances, processing of the funds will not occur until the next business day:

- Your payment is lodged **after 4pm EST on a business day** or **over a weekend**; or
- The bank **processing and clearing** time falls over a **weekend** or **public holiday**.



# **Repairs and Maintenance**

**If you have an emergency and need repairs and maintenance outside of office hours, please call the emergency maintenance number  
1300 850 451**

**If you are in a leasehold property please refer to the emergency contact numbers listed within your lease.**

**Examples of emergencies are: broken or leaking toilets, gas leaks, broken/burst hot water systems and flooding etc.**



**The 2019 Tenant Survey is coming in March**



**Exciting prizes to be won**



**More details available in the new year**



**argyle**

*A better future for  
our communities.*

Level 1, 32-36 Wingecarribee St  
Bowral NSW 2576  
P: 02 4861 2753  
E: [info@argylehousing.com.au](mailto:info@argylehousing.com.au)  
W: [www.argylehousing.com.au](http://www.argylehousing.com.au)



# **CHRISTMAS Office Hours**

Tuesday December 25 - CLOSED  
Wednesday December 26 - CLOSED  
Tuesday January 1 - CLOSED

Our major offices will be open 9 - 5pm  
all other days throughout the holiday season

Please refer to your property lease for  
any urgent maintenance and repairs during  
office closures

*Merry Christmas*

*and*

*Happy New Year*