

A background image of autumn leaves in various shades of red, orange, and brown, scattered across a dark, textured surface. The leaves are in sharp focus in the foreground and become blurred towards the background.

— the —
ARGYLER
Tenant Newsletter

Autumn Edition

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The Argyler is a newsletter pulled together by tenants, for tenants. We welcome and encourage contributions and feedback from all – to get in touch simply email editor@argylehousing.com.au

WIN A FAMILY PASS TO THE MOVIES!

Argyle is running a colouring in competition to give away a family pass to the movies.

Children simply need to colour in the enclosed Easter outline and return to Argyle before April 19th along with their guardian details. Open for children up to and including 15 years of age, the competition can be entered numerous times if there is more than one child in the family.

Full terms and conditions are available on the reverse of the print and if you would like additional copies simply contact your local office and they can supply.



WELCOME FROM THE CEO

Hello and welcome to the Autumn edition of the Argyle

I have had the privilege of meeting many of you at tenant meetings held across our Argyle sites. Your feedback has been honest and to the point. The biggest issue for all of you is the communication between you and our team on maintenance issues.

There is two messages that I'll give you, that will hopefully make your life a little easier.

1. When you call/email or visit the office to report a maintenance issue, please make sure there is a call log of the problem. Ask for the log number. That is your record too. Reference this when you ask again
2. When the contractor or maintenance officer attends your place to do a job, they will give you a feedback card to fill in; this helps us to know if the job has been completed and that you are happy with it. It has a self-addressed stamp so please pop it in the post or drop it in to your local Argyle office. This then gives us a good idea of how the maintenance is going. Let us know if the contractor does not give you the feedback card.

The tenant survey is currently open. We participate in the survey every two years. This is your chance to tell us how things are going with your tenancy and your property. You would have received the survey in the mail and you can respond electronically or hand written. I strongly urge you to fill it in and maybe win a prize. Thank you in advance for taking the time to fill in the survey.

Thank you for attending my meetings and I look forward to supporting you and your tenancy, have a happy and safe Easter.

Keep safe,



Wendy Middleton
CEO - Argyle Housing

TENANT SURVEY 2019

I am inviting you to participate in the 2019 Tenant Survey. We ask you to do this survey every couple of years. It is your opportunity to tell us how Argyle is going and where we need to do it better.

The Community Housing Industry Association NSW (CHIA NSW) independently conducts the survey. CHIA NSW will not provide any individual information to Argyle or anyone else, so that you can provide your views honestly and openly.

If you have any questions about the survey please contact Christine Woods on 02 48612753.

I look forward to your responses and wish you luck in the prize draw.

Regards,



Wendy Middleton
CEO - Argyle Housing

COMPLETE YOUR SURVEY BEFORE MAY 3RD 2019 TO GO INTO A DRAW TO WIN!

FIRST PRIZE

\$1,500 HARVEY NORMAN GIFT VOUCHER

SECOND PRIZE

\$500 HARVEY NORMAN GIFT VOUCHER

PLUS A CHANCE TO WIN

\$100 EACH OFFICE WILL HAVE A PRIZE DRAW TO WIN A \$100 VOUCHER.

THE SURVEY CAN BE COMPLETED VIA ONE OF THE FOLLOWING OPTIONS:



In writing:

Complete and return the paper survey within the envelope supplied, via the post to CHIA NSW.



Online:

www.communityhousing.org.au/argylesurvey2019

To complete the survey online, you will need to enter your username: (unique ID). Your password will be your postcode



In person:

at any Argyle office or request a home visit from one of our team members

2017 SURVEY RESULTS

NRSCH THRESHOLDS:

Overall Satisfaction

86%

Above NRSCH Threshold of 75%

Condition of home

83%

Above NRSCH Threshold of 75%

Repairs & Maintenance

75%

On the NRSCH Threshold of 75%

NEW STAFF AT ARGYLE

TEAM LEADERS



CHERIE TIZZONI

Work background:

Human Resources, Management, Child Protection, and Social Work

Current position with Argyle:

Team Leader ACT

How long have you been with Argyle:

Two months

What made you want to work at Argyle:

I am passionate about supporting, working with, and advocating for vulnerable people. I have studied social and community housing policy and I wanted to obtain some experience in the field, whilst being able to help eradicate homelessness and house those in need.

I was also really impressed with the vision, objectives and values held by Argyle and I felt these aligned with my own professional work ethics. Argyle has a good name within the community and it was a fantastic opportunity for me, professionally.

First Impressions:

First impressions of Argyle are good; it is a supportive and close organization. Argyle cares about their people, staff and tenants, and it is really refreshing to experience. Argyle have a strong involvement in the community have built a good foundation for the future. I feel accepted and welcomed into the organization.

What does a day in the life of a Team Leader look like:

A day in the life of a team leader looks like meetings, paperwork, spreadsheets, coffee, emails, tracking workloads and performance, coffee, networking, building relationships, coffee, following up on projects, supports, maintenance, business planning, writing proposals, surveys, resolving challenges, looking for solutions, listening, talking, coffee, tracking KPI's, report writing, training, facilitating meetings, and much much more.

Biggest challenges:

The biggest challenge in my current role is when you are passionate about helping people in need however sometimes things do not work out positively.

Favourite part of your job:

My favourite part of my job would be the diverse, knowledgeable, professional and supportive team that I get to work with each day.



MYRA JELENIC

Work background:

I originally commenced my career in the Legal Sector; I changed over to Real Estate for work life balance before working for Mission Australia Housing for the last 8 years. Currently completing my Bachelor of Counselling, and intending to volunteer my time with families who have suffered Trauma once qualified

Current position with Argyle:

Team Leader, Campbelltown

How long have you been with Argyle:

4 weeks

What made you want to work at Argyle:

I have lived in Campbelltown for almost 43 years and working for Argyle allows me to work in and with my local Community. I feel very proud and humbled to be in a position to help the most vulnerable of our community.

First Impressions:

I received a very warm welcome by my team and felt like I was home.

What does a day in the life of a Team Leader look like:

Each morning I welcome my team members individually, discuss what their plans are for the day and if they have any challenges they need assistance with. I feel my position is to find what motivates staff and support them – this allows my staff to focus and support the most important people in our business, our tenants.

Biggest challenges:

Ensuring I get out on the road and talk to tenants allowing me to understand their challenges.

Favourite part of your job:

Supporting a great team and listening to tenants' stories, and celebrating any achievements in their live.

WHITE RIBBON

Domestic & Family Violence has been in the spotlight in NSW since being announced as part of the 2015 list of Premiers Priorities. As Housing Professionals, Argyle Community Housing have a key role to play alongside our colleagues in social services, health and police in keeping people safe. The statistics around Domestic Violence are heart breaking and we need to do our best to assist wherever we can.

1 in 3 women around the world have experienced physical violence mostly from a partner, in Australia 1 woman a week is murdered as a direct result of Domestic & Family Violence and 85% of Australian women have been sexually harassed.

We began a program of meetings to discuss ways we could assist our tenants & clients who are victims of Domestic & Family Violence. It was soon clear we needed training. We also looked into our policies and updated both tenant & staff policies around Domestic & Family Violence.

How could we let people in the general public, our tenants and even our staff know that Argyle Community Housing takes Domestic & Family Violence seriously? In addition, that we as an organizing "SAY NO TO VIOLENCE". It came to our attention that the Australian White Ribbon Foundation do amazing work in bringing awareness to the community about issues of Domestic & Family Violence.

The program supports organisations to respond to and prevent violence against women, whether it occurs inside or outside the organisation, through supporting women experiencing violence, holding perpetrators to account, supporting all employees to challenge inappropriate behaviour and strengthening gender equality within the broader community.

White Ribbon Accreditation is a huge commitment and we can officially announce we are working towards becoming a White Ribbon Accredited Workplace over the next 12 -18 months.

There is already an established understanding and symbolism associated with White Ribbon and being accredited will identify Argyle's position and action towards stopping this violence.





DOMESTIC VIOLENCE IN A TENANCY CHANGES TO LEGISLATION

On 28 February 2019, changes were made to the Residential Tenancy Act (NSW) to improve and strengthen protections for victims of domestic violence. These laws allow a tenant to end their tenancy immediately, without penalty, if they or their dependent child are experiencing domestic violence.

Ending a tenancy in circumstances of domestic violence

To end the tenancy in circumstances of domestic violence, the tenant needs to give Argyle a domestic violence termination notice and attach one of the following forms of evidence:

- certificate of conviction
- family law injunction
- provisional, interim or final Domestic Violence Order
- declaration made by a medical practitioner (forms available from Fair Trading goto: <https://bit.ly/2Wfz54R>)

The tenant must also give a copy of the domestic violence termination notice to each co-tenant.

It is important to note that if a victim of domestic violence ends their tenancy under these new laws they cannot be penalised for ending their tenancy early and will not be expected to pay any compensation or additional money for the early termination. For example, a victim does not need to pay a break fee, loss of rent, or an occupation fee for abandoned goods.

If you or someone you know is experiencing physical, verbal or sexual abuse you can contact support 24 hours a day at the National Sexual Assault, Domestic Family Violence Counselling Service on 1800 737 732. Or if you wish to find out more about these changes please contact your Tenancy Officer at Argyle.

HONOURING SUE SMITH

Wendy, the team from Young and local Mayor Brian Ingram gathered with Sue's Family and friends on Friday, January 18 at Rotaract Park, Young to lay a plaque honouring the life of the well respected and beloved Sue Smith and enjoy lunch in the now beautiful park, to remember Sue and the love she poured into turning it into what it is today.

Many people spoke of Sue being known for her generosity, kindness and from all of the effort that she had put into the community throughout the years.

"We are so grateful to be able to have this special moment to commemorate her..."

More specifically though, Sue was known for her love and drive to turn Rotaract Park from a simple block of land with swings to a beautiful family park, in which now a plaque will forever exist in Sue's name.

Sue's son Allan Smith, beautiful granddaughter Cheryl Smith, loving sister Zelma Bingham were among some of Sue's loved ones whom travelled a great distances from Queensland for the special morning memorial service in which commenced with the lovely words of Cheryl in honour of her grandmother.



Zelma Bingham, Cheryl Smith, Alan Smith, Wendy Middleton and Mayor Brian Ingram.

"We are very proud and honoured to be here on this day to remember my beautiful Nan,' Cheryl said. "We are so grateful to be able to have this special moment to commemorate her. I can't tell you how many times I spoke to Nan on the phone and she would be talking about this park. She was always doing something within the community to help and get things done and specifically when it came to this park. She was always getting involved in the community but that was just her, she loved her community. One of Nan's favourite things was to be sitting at a beautiful park with friends and family, having a laugh, so I couldn't think of a better way to remember her."



CAMPBELLTOWN TRADE & FAIR EXPO 2019



*A better future for
our communities.*

NSW Fair Trading Education Roadshow is coming to Campbelltown

You are invited to a FREE information session on the following topics

Know your shopping rights 10am - 11am

- This topic focuses on your rights and responsibilities as a consumer covering the following -
- What to do when you are not happy with a product or service extended warranties - are they worth it?
- Returns and faults
- Mobile phone contracts
- How to keep safe when shopping on line

Be Scam Aware 11am - 12pm

This topic focuses on current scams and how to avoid loss of money relating to

- Online banking and credit cards
- Lotteries and competitions
- Government rebate scams and more

Buying Safe Products 12.30pm - 1.30pm

Are you a parent/grandparent or have children visit your home?

Do you want to be aware of products you may have in your home that are unsafe?

This topic focuses on buying safe products, toys, and also recalls on other products that do not make Australian Standards.

NDIS/My Aged Care: 1.30pm - 2.30pm

Information session to empower you with knowledge when entering service agreements with providers.

Please Note - If you have a WDO order, by attending the above sessions you can apply to have this recognised as an activity because NSW Fair Trading is a WDO sponsor organisation.



Light Lunch Provided

WHEN: Tuesday 30th April 2019

WHERE: Argyle Office - 14 Browne Street Campbelltown

RSVP on 4861 2753 by Wednesday 24th April - advise of any dietary requirements when calling

FREE 3 DAY FINANCIAL FREEDOM WORKSHOP AT THE CAMPBELLTOWN BRANCH

Course for people of all ages who want to take control of their finances.

CAP Money is a FREE budgeting course that makes managing your money simple!

CAP Money teaches people - from all walks of life - how to create a budget and prevent bad debt.

The course content is based on practical strategies that anyone can follow regardless of employment status, age or current financial position.

This will course run over three sessions, content is based on practical strategies providing people with the skills they need to manage their finances and prevent debt.

Bring along a pen, paper and a desire to take action towards not having to worry about money any more.

WHEN

Friday 3rd, 10th, 17th May

TIME

9.45am – 12.30pm

WHERE

Argyle Housing Office, 14 Browne Street
Campbelltown

**RSVP by the 26th April 2019
on (02) 4627 0002**

This course is also Revenue NSW Work Development Order recognised

Which means – if you have a Revenue NSW fine e.g. traffic fines or not voting fines, you may be eligible to earn \$50 per hour off your fine. That's a total of \$375 deducted from a fine for attending this course!

If you are on a payment from Centrelink (not including FTB) you are automatically eligible.

Workshop content information brought to you by C3 Community Services –CAP Money Course



C3 COMMUNITY SERVICES

FROM THE MAINTENANCE TEAM

Maintenance Works Surveys

If you have had maintenance work completed recently, you should have been provided with a Postage Pre-Paid Survey Card asking you to provide us with your feedback on how we (including our contractors) performed. You may also have received a phone call asking for your feedback.

We are providing all tenants a Survey Card when we complete works and we are also calling at least 10% of tenants seeking their feedback on our performance. This is so we can improve the services we provide to you.

If you receive a Survey Card or phone call, please provide us with your honest and balanced feedback. If you don't receive a Survey Card, please call your local Argyle Office and ask for one to be sent to you, or ask to provide feedback whilst you are on the phone.

Property Inspections

All Argyle Tenants have a range of Inspections undertaken from time to time and it can become confusing what each of these Inspections are for.

In summary, the general Inspections we undertake are;

Tenancy Inspections

Your Tenancy Officer undertakes these inspections at least twice a year. They are to ensure the property is being cared for and provide you with an opportunity to discuss any issues you may have that you have not already raised.

Asset Condition Inspections

These Inspections are carried out by Argyle's Maintenance Officers once every 3 years and they are to determine what works are expected on the property in the long-term. This helps us plan and budget for replacing items such as floor-coverings, re-painting, windows, roofs, bathrooms and laundries.

PAS Inspections

If your property is owned by the NSW Government, but managed by Argyle, a PAS Inspection may also be

carried out. These inspections are conducted, on a random basis, by a Contractor engaged by NSW Land and Housing Corporation (LAHC). PAS Inspections provide information to NSW LAHC about how we are managing their assets. These inspections are not an opportunity to raise maintenance issues. These need to be raised directly with Argyle.

Updated and Combined Asset Policies

A new Property Maintenance, Repairs & General Upgrades Policy has been written and adopted by Argyle. This Policy combines and replaces 14 former Policies that relate to the maintenance, repair and general upgrades of Argyle's properties.

The new Policy outlines Tenant's and Argyle's responsibilities in relation to:

- Maintenance, repairs and upgrades
- Reporting, categories and response times
- General property modifications & upgrades

Specifically, the new Policy covers;

- Antennas, phones and internet connections
- Cleaning of gutters, skylights, ceiling and exhaust fans
- Hazardous materials (including asbestos and lead based paint)
- Locks and keys
- Residual Current Devices (RCD's)
- Smoke alarms and light globes
- Window coverings (Blinds & Curtains)
- Window and doors screens (Insect & Security)
- Vegetation (trees, gardens & lawns)
- Pest control
- Swimming pools & spas

The Policy covers all Argyle properties other than private leasehold properties where a private landlord is responsible for these works.

The Policy is available on Argyle's website or from your local Argyle Office.

BEWARE OF SCAMMERS!



Attempts to gain your personal information

Scammers use all kinds of sneaky approaches to steal your personal details. Once obtained, they can use your identity to commit fraudulent activities such as using your credit card or opening a bank account.



Unexpected money

Scammers invent convincing and seemingly legitimate reasons to give you false hope about offers of money. There are no get-rich-quick schemes, so always think twice before handing over your details or dollars.



Dating & romance

Scammers take advantage of people looking for romantic partners, often via dating websites, apps or social media by pretending to be prospective companions. They play on emotional triggers to get you to provide money, gifts or personal details.



Fake charities

Scammers impersonate genuine charities and ask for donations or contact you claiming to collect money after natural disasters or major events.



Buying or selling

Scammers prey on consumers and businesses that are buying or selling products and services. Not every transaction is legitimate.



Jobs & employment

Jobs and employment scams trick you into handing over your money by offering you a 'guaranteed' way to make fast money or a high-paying job for little effort.



Threats & extortion

Scammers will use any means possible to steal your identity or your money – including threatening your life or 'hijacking' your computer.



Investments

If you are looking for a fast way to make money, watch out – scammers have invented all sorts of fake money-making opportunities to prey on your enthusiasm and get hold of your cash.



Unexpected winnings

Don't be lured by a surprise win. These scams try to trick you into giving money upfront or your personal information in order to receive a prize from a lottery or competition that you never entered.

If you've lost money to a scam or given out your personal details to a scammer, you're unlikely to get your money back. However there are steps you can take straight away to limit the damage and protect yourself from further loss. Contact people you know

You should warn your friends and family about scams. If you're a business, let your industry association and other contacts know about the scam.

Contact your financial institution

If you have sent money or shared your banking details with a scammer, contact your financial institution immediately. They may be able to stop a transaction, or close your account if the scammer has your account details. Your credit card provider may be able to perform a 'charge back' (reverse the transaction) if your credit card was billed fraudulently.

Report scams to the authorities

We encourage you to report scams to the ACCC via the Report a scam webpage.

You can also report a scam to the appropriate agency to help them warn the community about scams and take action to disrupt scams.

TYPE OF INCIDENT	AGENCY
Banking	Your bank or financial institution
Cybercrime	Australian Cybercrime Online Reporting Network
Financial and investment scams	Australian Securities and Investments Commission
Fraud and theft	Your local police
Image based abuse (sextortion), cyberbullying and illegal content	Office of the eSafety Commissioner
Spam	Australian Communications and Media Authority
Tax related scams	Australian Taxation Office



**BEWARE OF
SCAMS**

LATEST NEWS

Queanbeyan

Bring your bills day

Last month, Argyle took part in the Queanbeyan Bring your Bills day. It was a great opportunity to learn more about energy saving techniques, concessions you may be eligible for, how to get energy and gas vouchers when you need them and to see what local services are out there. Argyle was one of about 15 stallholders and found great value in meeting and speaking with past, current and prospective tenants.

Many Argyle tenants came along to take advantage of the great offers, free goodie bags and to get their gas and electricity bills sorted. Services were able to look up tenant's accounts on the spot to apply concessions and discounts and set up payment plans. One tenant received over \$400 off their gas and electricity account!

If you are struggling with gas and electricity bills, speak with your local office to see what help is available.



Team Leader Sarah and Tenancy Action Worker (TAW) Sally

RENT REVIEWS ARE HAPPENING!

During March and April, the Rent Review Team will be conducting rent reviews for the Wingecarribee area. You will receive a rent review letter, an Application For Rebated Rent form and a current rent statement.

The Application For Rebated Rent form has two sides. The front is where you should state who is in the household and who your current emergency contact is. The back of the form advises the types of documents you need to provide to apply for the rebated rent. If you do not supply these documents then you may not be eligible for a rebated rent and you will have to pay the market rent stated on your letter.

Once you get your letter and form, please make sure you have all of your pay slips and other income documents ready. If you wish the Rent Review Team to obtain your Centrelink Income Statement for you, please make sure you have signed a current consent form and it is valid. Updated consent forms were sent out to tenants during the last 12 months.

Once the rent review has been done, you will receive another letter with your new rent amount on it. If you would like to know how the rent is calculated, **please give us a call in the Bowral office (02) 4861 2753.**

Rate increases

Every year your pension and allowance rates increase through Centrelink. These increases always occur on 20 March and 20 September.

When you have a scheduled rent review done, the majority of times it will be after at least one of these Centrelink increases. This means that your rent will also increase.

Sometimes it may not appear that your income has changed, especially if a rent review takes place one or two months after a Centrelink increase. It may be that your scheduled rent review has not been done yet, but it will still use the newest and most up-to-date income you are receiving.

To keep you updated for the next Centrelink increase due on 20 March 2019, we have included the following table. If you wish to confirm pension increases, please contact your local Centrelink office.

The rates for a full Disability, Carer or Age Pension for the period 20 March 2019 to 19 September 2019, are listed in the tables below.

SINGLE	AMOUNT	INCREASE
Maximum base rate	\$843.60	\$9.20
Maximum pension supplement	\$68.50	\$0.70
Energy supplement	\$14.10	-
Total (per fortnight)	\$926.20	\$9.90

COUPLE (LIVING TOGETHER)	AMOUNT EACH	INCREASE
Maximum pension supplement	\$635.90	\$6.90
Energy supplement	\$51.60	\$0.50
Total (per fortnight)	\$10.60	-
Total (per fortnight)	\$698.10	\$7.40

Name: _____

Contact Number: _____

Age: _____

Parent/Guardian: _____

Address: _____

Fill in and return to your local office or mail to The Editor,
Argyle Housing PO Box 1026 Bowral NSW 2576 by April 19
to go into the draw. Winner will be announced May 1st.



AUTUMN DELIGHTS...

Hearty ham hock and bean stew

INGREDIENTS

- 375g pkt dried white beans, rinsed
- 2 large (about 1.9kg) ham hocks or ham bones
- 1 brown onion, quartered
- 1 carrot, coarsely chopped
- 1 celery stick, chopped
- 2 bay leaves
- 2 sprigs fresh continental parsley
- 10 peppercorns
- 2 tablespoons extra virgin olive oil, plus extra, to serve
- 1 leek, finely chopped
- 2 garlic cloves, crushed
- 875ml (3 cups) water
- 2 bunches baby Dutch carrots, scrubbed
- 300g (2 cups) frozen broad beans, thawed, peeled
- Baby parsley leaves, to serve (optional)

METHOD

Step 1

Place the white beans in a bowl. Cover with cold water. Set aside for 8 hours or overnight to soak. Drain. Rinse under cold running water.

Step 2

Place the hocks or bones, onion, carrot, celery, bay leaves, parsley and peppercorns in a large saucepan. Cover with cold water. Bring to the boil over medium heat. Reduce heat to low. Simmer, skimming the foam off the surface and discarding, for 2 hours or until meat is falling off the bone. Transfer hocks or bones to a large bowl. Strain the stock, reserving liquid. Discard the veggies and herbs. Once cool, coarsely shred the ham and discard the bones and fat.

Step 3

Heat the oil in a large saucepan over medium-low heat. Add the leek and garlic. Cook, stirring, for 4 minutes or until soft and aromatic. Stir in the white beans. Add water and 3 cups of the reserved ham stock. Bring to a simmer.

Step 3 (cont.)

Reduce heat to low and cook, stirring occasionally, for 40 minutes or until beans are just soft. Add the carrots. Simmer for a further 20 minutes or until carrots are tender. Use the back of a spoon to gently crush some of the beans against the side of the pan to thicken the sauce slightly.

Step 4

Stir in the broad beans and ham until just warmed through. Season with pepper. Sprinkle with parsley. Serve drizzled with extra oil.



Honey jumbles

INGREDIENTS

- 80g butter
- $\frac{3}{4}$ cup (185ml) honey
- $\frac{1}{4}$ cup (55g) brown sugar
- 2 cups (300g) plain flour
- 1 teaspoon bicarbonate of soda
- 1 tablespoon ground ginger
- 1 teaspoon ground cinnamon
- $\frac{1}{2}$ teaspoon ground nutmeg
- $\frac{1}{4}$ teaspoon ground cloves
- 2 tablespoons milk
- 1 Coles Australian Free Range Egg white*
- 1 $\frac{1}{2}$ cups (240g) pure icing sugar
- Pink liquid food colouring

METHOD

Step 1

Combine butter, honey and sugar in a saucepan over medium heat. Cook, stirring, for 2-3 mins or until butter melts and mixture begins to simmer. Set aside for 10 mins to cool.

Step 2

Combine the flour, bicarbonate of soda, ginger, cinnamon, nutmeg and cloves in a large bowl. Add the honey mixture and milk and stir to combine. Cover with plastic wrap and place in the fridge for 30 mins to chill.

Step 3

Preheat oven to 180°C. Line 2 large baking trays with baking paper. Turn dough onto a lightly floured surface. Gently knead until smooth. Divide into 4 even portions. Roll each portion into a 1.5cm-thick log. Use a small sharp knife to cut each log into 6cm lengths. Place on the lined trays, allowing room for spreading. Gently press each biscuit until 1cm thick.

Step 4

Bake, swapping the trays halfway through cooking, for 10 mins or until golden brown. Set aside on the trays to cool completely.

Step 5

Whisk the egg white in a bowl until frothy. Add the icing sugar. Stir until smooth. Spread half the icing over half the biscuits. Tint remaining icing pink with food colouring. Spread pink icing over the remaining biscuits. Set aside for 30 mins or until icing is set.

GRIFFITH ARGYLE DAY

Here's a few snaps from Griffith's trip to Altina Wildlife Park in Darlington Point for Argyle Day late last year.

Everyone enjoyed a BBQ lunch and a visit from Santa for the kids





HIGHLAND GARDENS SOCIETY

Highlands Garden Society Bowral Inc. (HGS). Is a community organization incorporated in NSW with objects including:

- 1** Friendship through gardens
- 2** Aid in the protection of and conservation of our natural resources
- 3** Encourage civic beauty and roadside development
- 4** Study the fine art of gardening in all its aspects
- 5** Co-operate with other agencies furthering the interests of horticulture and conservation.

HGS approached Argyle to sponsor a scholarship in Horticulture.



Here is Argyle's CEO Wendy, along with HGS' President Ian O'Farrell and Peter Wurfel signing the agreement in November.



CONNECT WITH US

YOU CAN NOW ALSO CONNECT WITH ARGYLE ON SOCIAL MEDIA!



www.facebook.com/argylehousing



www.twitter.com/argylehousing



www.youtube.com/argylehousing



www.instagram.com/argylehousing

HEAD OFFICE

Level 1, 32-36 Wingecarribee Street
Bowral NSW 2576
P 02 4861 2753



argyle

2 0 1 9
**TENANT
SURVEY**

LET US KNOW WHAT YOU
THINK OF OUR SERVICE



MARCH 25 - MAY 4

COMPLETE & WIN!

FIRST PRIZE

\$1,500

HARVEY NORMAN GIFT VOUCHER

SECOND PRIZE

\$500

HARVEY NORMAN GIFT VOUCHER

PLUS A CHANCE TO WIN

\$100

Each office will have a prize draw
to win a \$100 gift voucher!

The survey is conducted by the Community Housing Industry Association and all information provided is anonymous.

A FEW WAYS TO COMPLETE:



FILL OUT
IN WRITING



IN PERSON
AT ANY OFFICE



COMPLETE ONLINE:
WWW.ARGYLEHOUSING.COM.AU

 **argyle**