

The

ARGYLER

Tenant Newsletter | Autumn Winter 2022



*Created by Clients,
for Clients*

Vale Wendy Middleton

Wendy Middleton, the CEO of Argyle Housing, passed peacefully on Friday 7 January 2022 after a short period of ill health.

Argyle Housing would like to acknowledge and celebrate the contribution that Wendy has made to Argyle Housing and the Community Housing sector.

Wendy was always a fierce advocate for the underdog and for people in regional NSW in particular. She truly believed that safe, secure housing is the foundation that can make or break a life and give a person an opportunity to achieve better outcomes for themselves, their families and their communities.

When you met Wendy for the first time, it was her striking purple hair and 'G'day... how are you going?' that would get you in. But these are not the things that stood her out from the crowd; it was her immediate warmth and inquisitiveness that really demanded your attention. Wendy had this innate ability to work out who you are, play to your strengths and know immediately how you can assist with her crusade of housing people in need.

Wendy started work at Argyle Housing as Business Development GM in 2013 and moved into the role of CEO in 2014. Since that date Wendy extended the footprint of Argyle Housing into the ACT (with the management of Ainslie Village and Common Ground Gungahlin), to Albury in the south and just about everywhere in between.

Wendy especially valued her friendships with tenants and until her recent illness would always make the time to visit tenants in all locations to sit down with them for a cuppa and a chat.

As the CEO of Argyle Housing, Wendy worked tirelessly to enable real social change. This is especially evidenced through her lead on the Tolland Estate Renewal Project in Wagga and the Griffin Green Housing Project in Griffith. However, she also made a real impact through her advocacy across all sections of society for the homeless, the vulnerable, young people, women and children escaping DV and older women in need of housing (just to name a few).

There are so many words that can be used to describe Wendy Middleton; fierce, caring, loyal, selfless, a good listener and tireless in her pursuit of what she believes is right; Wendy was an astute businesswoman with a wicked sense of humour and someone who you want on your side in a fight.

Wendy's door was always open for her team at Argyle Housing and had always been open for everyone in the wider community. We will all miss the conversations, discussions, arguments, and the laughter.

Thank you Wendy, for all you have done for Argyle Housing, the Community Housing sector and for all those people out there that have a home and a future because of you and your vision of a fair go for all.



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The Argylar is a newsletter created by clients, for clients.
We welcome and encourage contributions and feedback from
all – to get in touch simply email:
editor@argylehousing.com.au

Connect with us

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Welcome from the CEO

Hello and welcome to the Autumn/Winter edition of The Argyle.

As 2022 is rapidly spinning by, many of us are adjusting to a new 'COVID normal', for many families this has seen them falling ill with COVID for the first time with children returning to face to face learning and restrictions easing in the community. Whilst COVID has been our focus over the last couple of years we haven't experienced the normal rates of influenza, so now is a good time to seek out and protect ourselves with a flu vaccination.

It has been a very busy time at Argyle Housing in the past few months, adjusting to significant change and the loss of Wendy in January 2022. It has been healing to hear from so many people about the impact that she has had on their lives and community. I therefore feel very privileged to have recently been appointed as the CEO and to be given the opportunity of continuing Wendy's vision for Argyle Housing.

One of the projects Wendy was instrumental in putting together was the Griffin Green Affordable Housing development in Griffith. We recently conducted a 'sod turning' ceremony to mark the commencement of the project and were privileged to be led by the Griffith Aboriginal Lands Council, and local Wiradjuri Elders in their Welcome to Country, traditional dance and Smoking Ceremony. This project will see Argyle Housing and Griffith Council deliver 20 affordable townhouses, a community basketball court, community centre, and local park to the community in the first stage with future development of housing lots nearby. It is great to have the support of the Aboriginal Community as this development is being constructed on Wiradjuri land.

Lots of changes are starting to happen at Argyle Housing that you may start to notice over the coming months. This will include the roll out of our new phone system to make it easier for you to talk to the person you need in Argyle Housing. We will also present our Client Value Proposition to you for feedback and teams will be changing to try and improve our service to you based on your feedback from the Tenant Survey. If you have any questions or concerns about any of these changes we would love to hear from you through your local office by phone or email.

As the seasons change and we head into Winter, stay warm, stay well and stay safe.

Carolyn Doherty
CEO



Carolyn Doherty

CEO - Argyle Housing

“
I feel very privileged to have recently been appointed as the CEO and to be given the opportunity of continuing Wendy's vision for Argyle Housing.
”

Editorial

Dear Clients and Residents,

This edition of The Argyler has some great tips for the coming winter months.

As a community we are now entering the new normal with COVID, however, we are also being warned of the need to get vaccinated against the common flu. In this edition, there is some great advice on where and how to get your flu injection.

In some parts of NSW and the ACT, we are really starting to feel the chill of winter setting in. There are some easy things you can do around your home and actions you can take that will help you save money on heating this year.

Some easy home maintenance tips will also help many of you that find mould grows within your home during the colder months.

Thank you to the clients that have contributed content and imagery to this edition of The Argyler. It's great to see Eddie on the front cover showing off his amazing roses, and the wonderful smiles and friendship of our clients of Eventide on the back cover.

I hope you enjoy reading this edition and stay warm throughout the winter months.

Scott Dunstan

Editor and Marketing, Communications Manager



Some easy home maintenance tips will also help many of you that find mould grows within your home during the colder months.



A better Future for Our

Communities



The Argyler Digital Version

We need your latest email address

Do you want all of the latest Argyle Housing news directly into your email inbox?

It's really simple...

Get in contact with your local Argyle Housing Tenancy Officer and pass onto them your email address and we will send you The Argyler directly to your email inbox.

editor@argylehousing.com.au

Annual Meetings 2022

We look forward to our Annual Meetings as it's our opportunity to meet with you personally, answer any questions you may have and showcase what we have been doing throughout the year.

This year we will be hosting in the following cities:

- Canberra
- Griffith
- Wagga Wagga

We will be sending out more information to clients in these cities closer to the dates at the end of the year.

We look forward to seeing you.



Join The Argyler Editorial Team

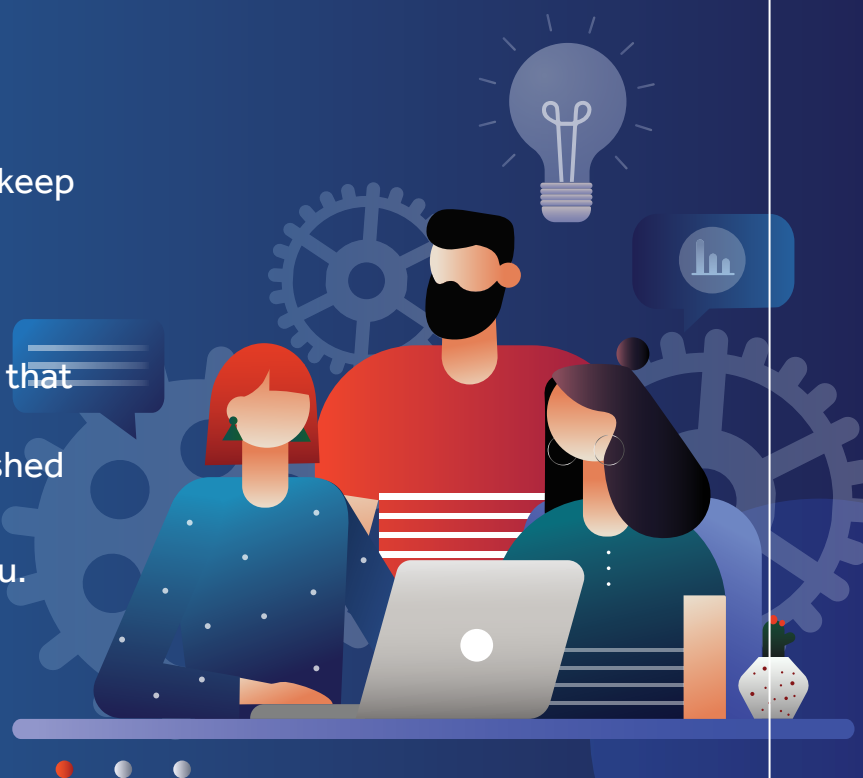
Client Editorial Team

We need your ideas and stories to keep The Argyler relevant to you.

- Do you want to contribute to The Argyler?
- Do you have a great news story that you would like to share?
- Would you like your ideas published to our community?

If so, we would like to hear from you. For more information, contact Scott Dunstan at:

editor@argylehousing.com.au



Client Awards 2022

Nominate a fellow Argyle Housing client for an award to say thank you

Do you know an Argyle Housing client that has done a good deed?

Have you seen the good work of an Argyle Housing client within the community?

We are looking for nominations for this year's Client Awards. If you know someone that deserves an acknowledgement for something good that they have done within your community, please call or email your Tenancy Officer or contact The Argyler Editor on the email below.

editor@argylehousing.com.au

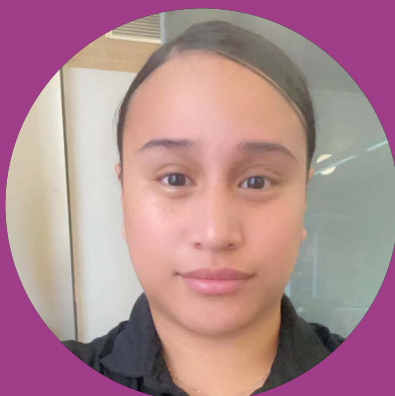
Campbelltown Staff

Join us in welcoming the wonderful new staff to our vibrant Campbelltown office.



Ashleigh

Ashleigh is a single mum to her daughter and has an array of life and work experience that she will bring to her new role as a Tenancy Officer. In Ashleigh's spare time, she volunteers for a local charity who supply essential food and goods to vulnerable members of our community and also the Volunteer Coordinator for 60 amazing volunteers. Ashleigh is a qualified audiologist, former business owner, Trainer and Assessor and a former TAFE Teacher. She has spent many years working with disadvantaged young people to complete accredited courses to achieve their goals and maintain independence. "My ability to work with an array of clients and support agencies allows me to engage well with the PYI Program and my portfolio."



Danielle

Danielle started working in Argyle Housing as a trainee in the Maintenance Call Centre Team before transitioning into other roles in the Campbelltown Office.

Danielle has been in the community services sector for over 8 years, she has developed a strong sense of devotion for the not for profit sector and she brings a wealth of knowledge from the Argyle Housing Assets and Maintenance team to her new role as Tenancy Officer.

Danielle's career progress through the different positions and departments of Argyle Housing is a good example of career progression within the company.



Alana

Alana started as a Tenancy Officer at Argyle Housing a couple of months ago, where she manages tenancies in the Campbelltown, Camden and Wollondilly LGA. Alana comes from a strong Community Service background with over 7 years experience working in the sector as a Domestic Violence Case Worker for St Vincent De Paul, a Tenancy Manager for Women's Housing and working with Evolve Housing as a Case Coordinator assisting those in Housing to sustain and maintain employment and build relationships. Fun fact, Alana use to work for Argyle Housing years ago as a Tenancy officer and a Pathways Coordinator and has represented Argyle Housing in community and local events.

Wagga Wagga Staff

The Wagga Wagga office appoints a new Team Leader and Together Home Program



Amy

Before joining Argyle Housing, Amy worked in Community Services, where she focused on Social and Emotional Wellbeing, Youth Services and Human Resource Management.

With a further career background in health and housing supports, and current studies in Counselling, Amy is excited to share her skills and life experiences with her colleagues, clients and community.

Raised in Wagga Wagga, Amy is a proud Wiradjuri-Ngiyaampa woman, who spent her youth between home, Albury and Yenda. When not at work, Amy and her two sons enjoy spending time with family, with a strong focus on culture, learning language and inspiring each other artistically.



Lachlan

Hi, I'm Lachy. I'm a new team member in Wagga Wagga working in the Together Home program. I've come from a Community Service background working as a mental health support worker. I decided late last year that I wanted a change and a new challenge but continue working in the Community Service sector as I enjoy helping and supporting people in our community. Outside of work I have plenty of hobbies. I love being around family and friends as well as watching and playing all types of sports. I look forward to working with you all.

Contractor Identity

All Argyle Housing Contractors have been asked to clearly identify themselves when they come to a property. Clients should check that the contractor has either a soft or hard copy of a work order request from Argyle Housing detailing why they are at the premises.

If in any doubt clients should call [1300 274 953](tel:1300274953) and press 1 to confirm the identity of the contractor.

Tahmoor Community Centre

Argyle Housing client Tony, invites you to share in the community spirit

Bring your family and friends, and make new friends over a free breakfast each Saturday morning from 9am to 10am at the Tahmoor Community Centre. Grab a free bacon and egg roll with a hot coffee and have a chat with the wonderful volunteers and Tahmoor locals.

There is a great community feeling each Saturday that is supported by the Community Links Wellbeing program and the amazing people from We Are Community.

Over the Easter break, we had a special breakfast of pancakes, with lashings of maple syrup and fresh coffee to wash it down.

For more information, please follow both Community Groups on Facebook:

facebook.com/pages/Tahmoor-Community-Centre
facebook.com/wearecommunityinc



Get your Flu Shot today

Overview of key points and updates for 2022

- Annual vaccination is the most important measure to prevent influenza and its complications. It is recommended for all people over 6 months of age.
- During the COVID-19 pandemic, there has been reduced circulation of influenza virus and lower levels of influenza vaccine coverage compared with previous years. With borders reopening, a resurgence of influenza is expected in 2022.
- All COVID-19 vaccines can be co-administered (given on the same day) with an influenza vaccine.
- For adults aged 65 years or over, the adjuvanted influenza vaccine, Fludax[®] Quad, is preferentially recommended over standard influenza vaccine. There is no preference for use between either Fludax[®] Quad or Fluzone High-Dose Quadrivalent in this age group.
- If a person had a 2021 influenza vaccine in late 2021 or early 2022, they are still recommended to receive a 2022 formulation of influenza vaccine when it becomes available (likely from March 2022).
- Go to your local pharmacy or GP for your flu shot.

Eventide BBQ

On Sunday 10 April 2022, Argyle Housing CEO, Carolyn Doherty and council members from the Leeton Shire Council met with clients from the Eventide housing complex for a BBQ lunch get together.

This was a great opportunity for the Eventide clients to talk to Leeton Shire Council and Carolyn about what concerns they may have and to share personal stories over some great food under the shade.



Feeling the Chill?

Here's how to keep warm without cranking up the heater this winter.

As the days grow shorter and that pre-winter chill sets in, it's all too tempting to crank up the heater to warm up the house. But before you dial up the temperature, consider that heating is one of the biggest power guzzlers in your home. Those extra running costs can add up and, before you know it, your energy bill has snowballed.

Don't let the winter frost bite into your bank account. From reversing your ceiling fans to going to bed with a hot water bottle, these energy-saving tips will help keep you snug without blowing the budget.



Rug up

It's no wonder you're feeling the chill if it's Arctic outside and you're wandering around the house in a T-shirt and bare feet. Warming yourself is cheaper and easier than heating your whole home so, instead of cranking up the thermostat, try putting on a pair of thick socks, slippers and a jumper. Better yet, wrap yourself up in a blanket and snuggle up on the couch.



Control the temperature

When it comes to heat settings, 18 to 20 degrees is the magic, not to mention most efficient, number. Every degree warmer than this can increase your energy usage by 10 per cent and, given heating and cooling account for up to 50 per cent of the average Australian household's energy bills, that extra cost can quickly add up. If you have zoned heating, heat only those rooms you are using and close the doors to empty areas.



Take shorter showers

While this applies year-round, keeping your showers short and sweet is especially pertinent in winter, when standing under the hot water until your whole body resembles a sultana is particularly alluring. To make stepping out into the frigid air a little less shocking, try towel drying in the shower (after you've turned off the tap, of course) while it's still nice and steamy.



Close the curtains

In an uninsulated home, windows, doors and floors account for about 40 per cent of heat loss. But don't fret if you don't have double-glazed windows. Dressing for the weather doesn't just apply to people. Window dressing in winter can help mitigate the effects of the cold. Keep your curtains open during the day to allow maximum sunlight into your home then close them at night to trap in the warm air.



Use a hot water bottle

Nanna really did know best. Instead of relying on energy-guzzling electric blankets to warm your bed, the tried and true hot-water-bottle-under-the-covers is still one of the easiest and most effective ways to warm up when you're winding down. Slip your hot water bottle in between the sheets for a few minutes before you're ready for bed, then check your tootsies into a toasty doona sanctuary.



Get your bake on

If you've always wanted to learn to bake or to master the art of perfect pork crackling, winter is the ideal time to unleash your inner Martha Stewart. Baking and roasting are seriously satisfying cooking methods and, as well as getting a delicious dinner or delectable dessert out of the activity, using the oven has the added benefit of helping to heat up the home.



Spice up your life

Counteract the winter chill by eating more... chilli. A 2008 study by the American Society for Biochemistry and Molecular Biology found these fiery peppers don't just make you feel hot, their active chemical, can directly induce the process by which cells convert energy into heat.



Drink cold water

Tea might make you feel warm but, though it might seem counterintuitive, drinking ice-cold water can actually warm you up as it causes your blood vessels to tighten.



Get moving

One of the easiest ways to get warm during winter is to get your blood pumping. Going for a brisk walk, run or bike ride, doing a virtual Pilates class or workout session, or even cleaning the house can help you work up a sweat in no time.



Pro-caffeinate

Shivering in your slippers? Why not pour yourself a cuppa. Caffeine has been shown to increase your core body temperature, thus helping to warm you from the inside. So go on, have that afternoon coffee.



Use a draught stopper

If cold air is getting in, warm air is getting out. Invest in door seals, draught-proofing strips and door snakes to stop heat escaping and reduce your heating costs by up to 25%.

Griffin Green

To cleanse the ground and welcome the new Griffin Green Affordable Housing development to Griffith, local Wiradjuri People performed a welcome to country and smoking ceremony. Griffith City Council members and Lord Mayor,

Argyle Housing executives and local residents from Pioneer Village were all in attendance. The ceremony was a wonderful opportunity to bring the community together to celebrate the creation of this new housing project.



New Cadet

We are proud for you to meet Argyle Housing's newest cadet recruit, Tamara



We are pleased to announce that we are partnering with CHIA NSW again for the 2022 cadetship program. This 12 month program provides an opportunity for cadets to undertake paid employment and training within Argyle Housing whilst completing a Certificate IV in Housing.

What does the CHIA cadetship offer you in terms of skills and learning new working methods?

The CHIA cadetship offers multiple ways of learning and skills. Not only is there online learning but also face-to-face and onsite training.

There will be a wide range of roles and skills that I learn throughout the cadetship, these include Maintenance and Assets, Tenancy Officer, Housing Applications, Finance and Rent Review, all while studying my Cert IV in Social/Community Housing.

What does this cadetship mean to you?

It's an opportunity to learn new things, to extend my training/study in the Community Service sector and to understand more of the way Community Housing in particular Argyle Housing is run and managed.

As well as being able to extend this at the end of 12 months with a job in the Community Service area within the Southern Highlands.

In what ways will this cadetship change the way in which you work?

I will have access to learn more skills, whether it be computer/software or face-to-face skills. It will encourage me to reach further with these new skills with confidence

What have been some of the highlights so far?

Meeting new people. Being able to help with

even the simplest things such as answering calls to support maintenance or even being an ear when a client calls and helping them solve any problems they are having.

Being welcomed into Argyle Housing with such warmth and knowing I will have a great supported experience throughout my cadetship.

What has been the most challenging aspects of the role?

Answering the phones and getting enough information to pass on to the maintenance team. Understanding all the different areas, towns and levels that all the maintenance calls come under.

And the biggest is getting used to who is who in what department of Argyle Housing to speak to regarding different situations.

How do you find the mix of work and study?

Loving it, as it's great to be able to study online, face-to-face and also in the industry. This really gives you a hands-on experience of how things work.

What has been the most surprising aspect of the role?

The amount of calls that come in asking for maintenance. The lack of funding that is given to Argyle Housing and how much more is needed. That is very surprising and disturbing and makes me angry towards our government for lack of support in this area.

How will this cadetship influence your future employment?

I personally would like it to demonstrate that I have had hands on experience, with great on the job training, as this would help with applying for jobs in the future.

Spare Keys

Argyle Housing is currently in the process of ensuring we have spare keys to all of our properties. You may receive a letter in the near future asking for your assistance so we can gain a spare set of keys for your property, and where you can get them cut at no cost to you.

Once we have a set of keys for your property they will be kept securely at the office. It is important that we have a set of keys so that in the event that there is an emergency or that you misplace your keys and need to have a new set cut.

If you receive a letter requesting keys and have any queries or concerns please speak to your tenancy officer.

Thank you, Argyle Housing



Free Rapid Antigen Tests

Do you know that Argyle Housing has a number of Rapid Antigen tests that are FREE for Argyle Housing clients?

Please call your local Argyle Housing office and speak to your Tenancy Officer and they will be able to supply you with a Rapid Antigen test.

1300 274 953

info@argylehousing.com.au

New Phone System

To make it easier for our clients to get in touch with the right department within Argyle Housing, we have introduced a new phone system.

When you call the 1300 274 953 number, you are now given three choices:

Dial 1 - Maintenance & Repairs

Dial 2 - Looking for Housing

Dial 6 - Your local office

Further options will be added and we hope this new system helps you access the service you are calling for.

Get RID of Mould

In your home, mould generally grows where moist warm air meets a cold surface. Mould thrives in damp, dark, cluttered, poorly ventilated environments, like your bathroom or laundry. It can grow on carpets, curtains, walls, ceiling tiles, insulation

material, behind furniture, and in cluttered storage areas.

Moulds are fungi that need moisture and organic material to grow. When disturbed or dried out, they release spores that can cause illness in some people. They may also cause

structural damage if left untreated.

The most common types of mould are not hazardous to humans, however some moulds which may be found inside your home may cause health problems.

1

Why should I be concerned?

Some moulds can be detrimental to your health.

If you have health concerns about exposure to mould, you should consult your health care professional.



2

How do I remove mould?

Small areas of mould up to 1 square metre can be cleaned using a mix of 4 parts white vinegar and 1 part water. If the mould contamination is more than this, you should notify your Tenancy Officer (or Property Manager for Leaseholds).



3

What should I do if I find mould?

If you identify any water leak in your home, then you should alert your Property Manager immediately. If you identify mould in your home, greater than 1 square metre then you should call your Tenancy Officer (or Property Manager for Leaseholds).

You should do whatever is practical to mitigate your loss including removing clothing from a wardrobe which has mould contamination.

What can I do to prevent mould?

Your obligations as a tenant are to keep the premises 'reasonably' clean. However, there are some additional practical steps you can take to help prevent mould.

- Ensure you use the exhaust fans in the bathroom and kitchen to exhaust steam.
- Leave up to 10 centimetres between your furniture and the internal walls to allow air flow.
- Do not dry wet clothes inside.
- Open curtains and blinds to allow natural light into the home.
- Do not clutter rooms, allowing air flow through rooms helps prevent mould.
- Open windows or use exhaust fans when using clothes dryers.
- You should tell your Tenancy Officer (or Property Manager for Leaseholds) about any damage to the premises as soon as possible.
- Note on your condition report any sign of dampness or mould when commencing the lease.

Complaint Quick Facts

What is a complaint? A complaint is when you tell us that you are not happy with what we have done, a decision we have made or a service we provide.

Step 1:

If you feel comfortable, raise your concerns informally with your tenancy officer or the Team Leader in your local area.

Step 2:

If you have raised your concerns informally and are not satisfied with the result, you can raise a formal complaint through Argyle Housing's complaint handling processes and policy.

Step 3:

You can raise a formal complaint:

- In writing to your local office (email, letter, complaint form)
- Over the phone with any staff member
- Using the Complaint link on the Argyle Housing website
- Email complaints@argylehousing.com.au

Step 4:

No matter how you raise your complaint, it is important that your report is as accurate as possible and contains dates, times and who was involved if applicable – it is a good idea to keep a written record.

Step 5:

When Argyle Housing receives a formal complaint, we process the complaint in accordance with our Complaint Policy. The Policy is available from any Argyle Housing office or on our website.

Step 6:

When making a complaint, you can ask someone else to act on your behalf – this person/agency will need your written consent before we can discuss your complaint with them – this is to protect your privacy.

Contact us at:

complaints@argylehousing.com.au | www.argylehousing.com.au

Complaint Quick Facts

What can I do if I am disappointed with the result?

If you receive a response to your complaint and you believe your concerns have not been appropriately addressed, or that Argyle Housing has not followed its Policy, you may wish to explore other avenues such as:

- Seeking the support and advice of a tenancy advocacy service; or
- Finding out about the CHP's appeal's policy and procedure and lodging an appeal with the CHP; or
- Appealing to the local appeal body within your State or Territory about the CHP's decision; or
- Lodging a claim with your local Residential Tenancy Tribunal within your jurisdiction for matters relating to tenancy, rent, or maintenance issues which cannot be settled amicably between the CHP and the tenant; or
- Contacting your local Housing Registrar in those instances where you believe matters are of a serious or sensitive nature. In most cases this will be the Housing Registrar in the State or Territory where the housing property is located.






More information on Complaint Handling for Tenants can be found at the National Regulatory Scheme for Community Housing website.



How to read your Report Page

To calculate your rent, Argyle Housing uses a calculator provided by Centrelink. The Report for Tenant page is what you receive with your letter stating how much rent you need to pay.

Report for Tenant						
				CHP Reference	Flintstone	
				Rent Effective From (dd/mm/yyyy)	02-Mar-22	
				CRA Fortnightly Rates valid for 6 months from	20-Sep-21	
Market Rent of the Property:				450		
Number of Family Group(s):				1		
Family No	Member No./ Income Type	Name	Rent %	Weekly income	Rent component	
1	1	Fred	25	Rent 441.10	110.28	
	2	Fred	25	Energy sup 7.05	1.76	
	3	Wilma	25	441.10	110.28	
	4	Wilma	25	7.05	1.76	
				Sub Total	224.80	
	● FTB (A & B combined)		15	-	-	
	● Maintenance		25	-	-	
	CRA		100	67.30	67.30	
				Total	291.38	
				Rent Charged	291.38	
				Household Rent	291.38	

-  This shows how many groups are in the household. In this example there is one family group because Fred and Wilma are a couple.
-  These indicate how many lines are being used within the calculator.
-  Rent % is how much we take of the assessable income. Not all of your income is assessable. In this example, we are taking 25% of Fred and Wilma's pension and Energy Supplement and 100% of the Commonwealth Rent Assistance (CRA).
-  Family payment and Maintenance are blank because Fred and Wilma have no children.
-  The Sub-Total figure is the total amount that Fred and Wilma contribute towards their rent. Rent Charged is the total amount of rent that Fred and Wilma have to pay. Household Rent is the total amount of rent that the whole household must pay. In this example, both the Rent Charged and the Household Rent are the same because Fred and Wilma are a couple and the only Family Group living in the property.



Argyle Housing Tertiary Scholarships

Up to \$1,500 for individuals

Are you a new or continuing student, mature age student, at University, TAFE or with a registered training organisation?

If you answered **YES** to any of the above, then you are able to apply for the Argyle Housing Tertiary Scholarship.

Argyle Housing scholarships are part of an annual education program for tenants, providing up to **\$1,500** for college, university or TAFE students. The scholarship money can be used to pay for any educational costs, such as course fees, text books, specific clothing, computers or anything which helps you to complete your education.

Applying for an Argyle Housing Tertiary Scholarship is easy: simply fill in a short application form, which takes around five minutes. More than one member of your family can apply. Scholarships are open to any household member enrolled in full-time or part-time tertiary education during 2020.

argylehousing.com.au/about-us/scholarships/

Pictured: Tammy an Argyle Housing tenant scholarship recipient.

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**Beyond
Bank**
AUSTRALIA

Moving home?

MyConnect can arrange all your essential utility connections in just one phone call.



Our service is FREE and takes under 10 minutes. Simply:

- 1 Complete our online form at myconnect.com.au or fill out the application form.
- 2 MyConnect calls you to organise your connections.
- 3 Move in with your power connected!

We have a buffet of choice

We partner with the best providers, so we can find a plan that works best for your lifestyle.

Our expert customer service team connect thousands of people every month and will be more than happy to assist you.



Trusted by Aussie movers

- **No hidden fees.** MyConnect gets paid by the provider for connecting your utilities on their behalf so the service is completely complimentary for you.
- **Live chat support.** Get quick answers from our connection specialists.



Google

4.7 star rating ★★★★★



Product Review

4.7 star rating ★★★★★



1300 854 478



enquiry@myconnect.com.au



myconnect.com.au

myconnect[®]
a really smart move

Acknowledgement of country

Argyle Housing acknowledges the Traditional Owners of country throughout Australia and recognise their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging.

Environment

Argyle Housing cares about the environment and is committed to a sustainable environment and follows a comprehensive environmental protocol. The Argyle is printed on FSR® certified paper traceable to certified sources. We use a new varnish coating process that is environmentally-friendly. We use soy-based inks with low VOC and recycle all unused ink. We recycle all scrap paper.

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