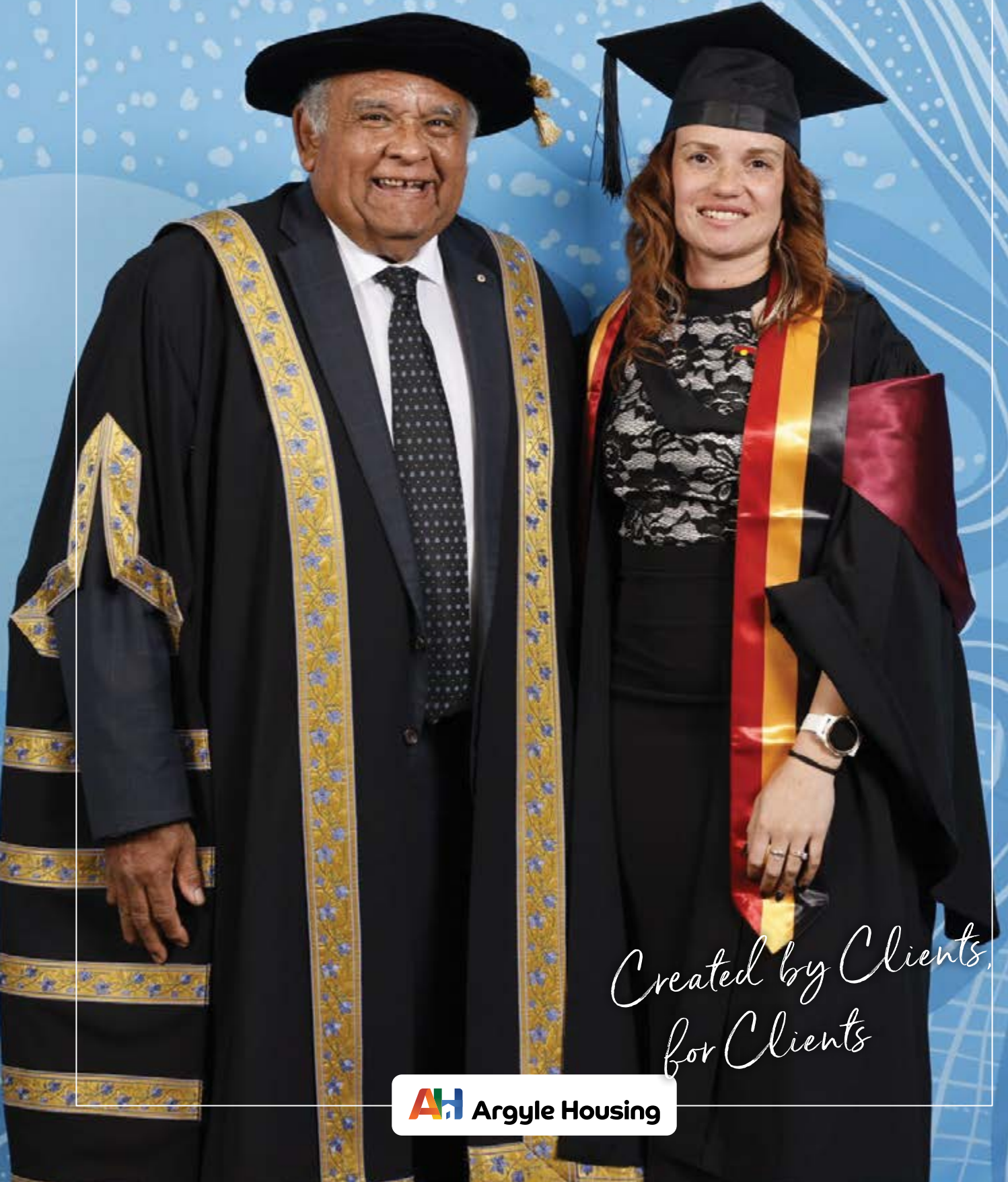


The

ARGYLER

Client Newsletter | Autumn Winter 2023



*Created by Clients,
for Clients*



Acknowledgement of country

Argyle Housing acknowledges the Traditional Owners of country throughout Australia and recognise their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging.

Environment

Argyle Housing cares about the environment and is committed to a sustainable environment and follows a comprehensive environmental protocol. The Argyle is printed on FSR® certified paper traceable to certified sources. We use a new varnish coating process that is environmentally-friendly. We use soy-based inks with low VOC and recycle all unused ink. We recycle all scrap paper.

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Printed in Australia

ABN 88 002 761 855

ACN 002 761 855

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The Argyle is a newsletter created by Clients, for Clients.

We welcome and encourage contributions and feedback from all – to get in touch simply email: editor@argylehousing.com.au

Front cover image: LHS Tom Calma, Chancellor of the University of Canberra with Serrina Kenny Graduate. Photo courtesy of University of Canberra.

Back cover image: The opening of the Market Street Lodge earlier this year was attended by The Hon. Natasha Maclaren-Jones, Mrs Wendy Tuckerman MP, Carolyn Doherty and John Ibrahim.

Inside front cover: The suburb Tolland in Wagga Wagga held a tidy your yard initiative earlier this year and Argyle Housing Staff, Kristy and Eric were on hand to assist with the program.

Connect with us



CEO Welcome

Welcome to the Autumn/Winter Edition of The Argyle.

Winter appears to have arrived early this year with temperatures dropping and everyone dragging out their winter woollies about a month earlier than usual. A huge THANK YOU to all the Clients I have had the pleasure meeting with in recent weeks and months as I have been hosting Client Forums in each of our regions. It has been such a pleasure talking with you all, hearing the positive impact that your home with Argyle Housing has made in your life, and importantly how we can continue to work and improve our services to you.

During these meetings I have taken a consistent message that Clients want more opportunities to engage in activities and events. We have listened and in the coming months you will start to see these activities start to ramp up. If you have any ideas or suggestions on activities in your location, please reach out to your local office and let them know.

Thank you also to everyone that has taken the time to participate in our Client Survey for 2023. CHIA will be drawing the winners for our survey prizes in the coming weeks and it will be such a pleasure to celebrate with our winners. Whilst we await the prize draw, I am proud to say that we have received a record number of surveys this year with 70% of our clients completing a survey. With such a large number of returns, this means that we will have really accurate information from you that allows us to focus our resources and time in the right place over the next two years, to deliver a better service to you.

Argyle Housing have been working on the development of our Reconciliation Action Plan which has finally been endorsed and published on the Reconciliation Australia website. This plan is our commitment to work towards the elimination of housing inequity in partnership with First Nations people through community housing. If you would like to learn more about this work check it out at argylehousing.com.au/about-us/rap/

Since September 2022 we have had around 10,500 page views and users to our Client Portal. We have received great feedback from Clients who have used the portal since it's launch, that it has created an easy way to manage their tenancy for those that can't or don't want to manage their tenancy during office hours. If you want to try the portal and have any difficulties logging in just give your local office a call and they will walk you through it.

Stay warm and well this winter.

Carolyn Doherty, CEO



Carolyn Doherty

CEO - Argyle Housing

“

We have received great feedback from Clients who have used the Client Portal since it's launch, that it has created an easy way to manage their tenancy.

”

Editorial

Dear Clients,

This issue has some amazing stories from our Clients that highlights their personal achievements and community commitments.

Serrina Kenny's success in achieving a prestigious scholarship is an inspiring example of resilience, hard work and ambition. Her story serves as a reminder that anything is possible when we put our minds to it. It also reinforces the notion that no goal is too far out of reach if we are willing to put in the effort.

Julia Salter has always been a passionate advocate for cancer charities, and her poetic works are an inspiring example of how the arts can be used to bring awareness to important causes. Through her words, Julia communicates the importance of supporting cancer charities and their fight against this devastating disease.

Eddie has always been known for his green thumb and impressive gardening skills. He has a knack for creating beautiful outdoor spaces, transforming them into oases of serenity and tranquility. Eddie's expert gardening tips have been shared with many people over the years and his advice is always helpful for those looking for the right plant.

Calculating your rent can seem like a daunting task, but it doesn't have to be. Knowing the amount of rent that you will owe each month is essential for budgeting and planning ahead financially. To make sure you're accurately calculating the amount of rent you'll owe, there are a few key steps from our Rent Review Team.

Stay warm this winter.

Scott Dunstan

Editor and Marketing, Communications Manager



Julia's poetic works are an inspiring example of how the arts can be used to bring awareness to important causes.



Repairs and Maintenance

If you have an emergency repair issue at your home and it is out of office hours, please call:

Emergency Maintenance
1300 850 451

What is an Emergency?

- a burst water service
- a blocked or broken lavatory system
- a serious roof leak
- a gas leak
- a dangerous electrical fault
- flooding or serious flood damage
- serious storm/ fire damage
- a failure or breakdown of the gas, electricity or water supply
- a failure or breakdown of any essential service on the premises for hot water, cooking, heating or laundering
- any fault or damage that causes the premises to be unsafe or not secure

If you are in a leasehold property please refer to the emergency contact number numbers listed with your lease.

For repairs and maintenance issues please follow the correct procedure below:

Regular office hours (Monday - Friday 9am-5pm) excluding public holidays

Please call your local Argyle Housing office

If you have an emergency and need to report repairs and maintenance out of office hours please call the after hours emergency maintenance number that is on your tenancy lease. The after hours number is for emergencies ONLY. If your repair is **NOT** urgent then please wait until the next working day and report via the office hours procedure.

Repairs and Maintenance Response Times

Urgent Repairs: 24 Hours | Routine Repairs: 7 Working Days

Non Urgent Repairs: 28 Days

Join The Argyler Editorial Team

Client Editorial Team

We need your ideas and stories to keep The Argyler relevant to you.

- Do you want to contribute to The Argyler?
- Do you have a great news story that you would like to share?
- Would you like your ideas published to our community?

If so, we would like to hear from you. For more information, contact Scott Dunstan at:

editor@argylehousing.com.au



The Argyler Digital Version

We need your latest email address

Do you want all of the latest Argyle Housing news directly into your email inbox? It's really simple...

Get in contact with your local Argyle Housing Client Support Specialist and pass onto them your email address or soon you will be able to update your email through the Client Portal.

editor@argylehousing.com.au



Get RID of Mould

In your home, mould generally grows where moist warm air meets a cold surface. Mould thrives in damp, dark, cluttered, poorly ventilated environments, like your bathroom or laundry. It can grow on carpets, curtains, walls, ceiling tiles,

insulation material, behind furniture, and in cluttered storage areas.

Moulds are fungi that need moisture and organic material to grow. When disturbed or dried out, they release spores that can cause illness in some people. They may also cause

structural damage if left untreated.

The most common types of mould are not hazardous to humans, however some moulds which may be found inside your home may cause health problems.

1

Why should I be concerned?

Some moulds can be detrimental to your health.

If you have health concerns about exposure to mould, you should consult your health care professional.



2

How do I remove mould?

Small areas of mould up to 1 square metre can be cleaned using a mix of 4 parts white vinegar and 1 part water. If the mould contamination is more than this, you should notify your Tenancy Officer (or Property Manager for Leaseholds).



3

What should I do if I find mould?

If you identify any water leak in your home, then you should alert your Property Manager immediately. If you identify mould in your home, greater than 1 square metre then you should call your Tenancy Officer (or Property Manager for Leaseholds).

You should do whatever is practical to mitigate your loss including removing clothing from a wardrobe which has mould contamination.

What can I do to prevent mould?

Your obligations as a tenant are to keep the premises 'reasonably' clean. However, there are some additional practical steps you can take to help prevent mould.

- Ensure you use the exhaust fans in the bathroom and kitchen to exhaust steam.
- Leave up to 10 centimetres between your furniture and the internal walls to allow air flow.
- Do not dry wet clothes inside.
- Open curtains and blinds to allow natural light into the home.
- Do not clutter rooms, allowing air flow through rooms helps prevent mould.
- Open windows or use exhaust fans when using clothes dryers.
- You should tell your Tenancy Officer (or Property Manager for Leaseholds) about any damage to the premises as soon as possible.
- Note on your condition report any sign of dampness or mould when commencing the lease.

Major Works Programs

The NSW Government announced in December that they will be funding Major Works Programs similar to the previous Land and Housing Corporation (LAHC) Stimulus Funding Rounds received by Argyle Housing. This funding will go towards improving some targeted homes for our Clients in Campbelltown, Bowral, Goulburn, Wagga and Young.

In late February 2023, we were formally advised by LAHC that we were successful and approved for funding of \$2,740,000. This funding will go towards replacing 204 capital components to a total of 54 properties, with a goal to be completed and delivered by 30 June 2023.

Our Clients have been very happy to date as Trish from Moss Vale quotes:

Trish said “the two gentlemen, who painted my home were very helpful moving furniture and were lovely to deal with.”

Easter Colouring in Competition

Throughout the lead up to Easter this year, our Southwest Sydney office held an Easter colouring in competition and it went off with a bang!

We had a wonderful amount of clients engage and send in their entries, they were extremely excited in winning prizes right before the Easter holidays.

Every Client that entered received a bag full of Easter goodies and a pass to the named play zones. This competition was at no cost to Argyle Housing as everything had been donated.



Serrina Kenny

Serrina's Scholarship Success

Serrina Kenny is an Argyle Housing Client that has taken advantage of the Argyle Housing Scholarship to assist her with her studies. She lives with her husband and two boys in Queanbeyan, NSW but originally was from Batemans Bay. Living most of her life in Queensland in a little town called Stanthorpe, she then moved back to Batemans Bay when she was about 16 years old.

This year is a huge milestone for Serrina as she has just completed her Bachelor of Law degree at the University of Canberra. Her study journey with university started with enrolling in a Bachelor of Education degree, but she felt that she needed something with a few more pathways so she chose to enrol in Law. When talking about why she wanted to pursue law she said she wanted to use it to advocate and support Aboriginal and Torres Strait Islander people who are overrepresented in the criminal justice system.

Only 3%-4% of the total population of Australia identifies as Aboriginal or Torres Strait Islander, yet more than 29% of Australia's prison population are Aboriginal (Source: Aboriginal prison rates - Creative Spirits, retrieved from <https://www.creativespirits.info/aboriginalculture/law/aboriginal-prison-rates>). Similarly, they are well overrepresented in the family law system. Serrina believes these people would be better legally represented by someone of their same culture. "Having someone represent them who is ATSI gives the Client less anxiety and stress at such an important stage in their life."

For Serrina having the opportunity of a

scholarship means she can take time off when she needs to complete the required tasks associated with her degree. It allows her to improve her knowledge of the law which she says before commencing her studies she had no prior law related learning. "The Scholarship helps in more ways than I could put on paper. The stress of living and the need to go to work to make money takes away time from studying. It basically is a ripple effect on how things work and how it helps." Like many of our Argyle Housing Client's who receive scholarships the most assistance the funds provide for Serrina are textbooks, transport, and parking. All costs which can sometimes be unexpected or overlooked when considering a study budget.

One of the best moments so far of Serrina's study experience was "When I enrolled in the first unit to 'try' it out to see if I liked it, it grabbed me so hard I needed to enrol in more units as soon as possible. But I had to wait until I was accepted by the law faculty to enrol in the Bachelor of Law. I remember that day when I was accepted, I was working as a cashier at a local butcher, and I was so excited when I received that email."

Serrina expresses that she is most proud of getting to this point. "I don't have a specific point or achievement that I am most proud of other than doing the degree as that is a massive achievement. Being the first person in my family to obtain a bachelor's degree and attend university is a huge milestone."

Moving forward Serrina's ambition is to be admitted to practice law. "My next goal is



to obtain the practical learning training diploma and seek admission to the court to become a lawyer. Hopefully in the criminal law area. I also wish to provide motivation for others in the community to complete similar milestones to benefit the indigenous people."

We are so proud of Serrina and think she is a wonderful example to others of determination and taking initiative toward a better future for herself and her family and her community. Her passion to improve the future of Aboriginal and Torres Strait Islander peoples, particularly those within the criminal justice system, is much admired and we support Serrina as she continues to work hard toward her goals.

The latest news on Serrina is that she has now achieved the goal of doing her practical legal training and have been admitted to practice. Serrina is now working in the ACT Magistrates Court as an Associate to Magistrate Louise Taylor. Congratulations Serrina.

“

This year is a huge milestone for Serrina as she has just completed her Bachelor of Law degree at the University of Canberra.

”

Yvette Pietsch

Recently we welcomed Yvette as the incoming Chair of the Argyle Housing Board.

We are pleased to announce that Yvette Pietsch has been appointed as the new Chair of the Board for Argyle Housing.

With her extensive experience on the Argyle Housing Board and strong leadership abilities, Yvette is the perfect candidate to drive growth for our business and ensure a better future for the communities we serve.

As the housing crisis continues to escalate, it's more important than ever to have strong leadership at the forefront. With Yvette's vast experience in housing and financial management, together with the skills and experience of the Board, the Board is well-equipped to tackle the pressing issue of housing stress in the regions covered by Argyle Housing. Argyle Housing's commitment to providing affordable housing options is vital to the communities we serve, and Yvette's appointment is a testament to our unwavering dedication to this mission. As she takes on this new role, we can expect nothing but continued positive developments in the fight against homelessness and inadequate housing.

Under Yvette's guidance and with community housing's focus on housing growth in regional areas, we look forward to exciting opportunities and continued growth for Argyle Housing. Yvette's appointment is an important step forward for our organisation, and we are confident that her expertise and vision will help us achieve our goals of providing safe, affordable, and quality housing.

It's a challenging but also exciting time for the Argyle Housing. The Argyle Housing Board looks forward to working with the team at Argyle Housing to continue to provide and manage safe and affordable housing for our people.



Cancer Charity Fundraising

Julia Salter – Poetry in Aid of Cancer Charity

After Julia's successful treatment for breast cancer, she wanted to do something to raise money for cancer. She wanted to use the gift she's got of writing poetry to write a book of poetry to raise money for Rare Cancers in Bowral. One of the Poems is called Don't Give Up, this poem was written in December 2018, during the time of Julia's treatment. Walking down the street in Moss Vale where they live and there was tarmac on the side of the road and a little purple flower peeking out of the tarmac and it inspired her to write this poem.

Don't Give Up

It was a dark and dreary day;
My feet just felt like lumps of clay.
My mind agog with many things
And all the care that worry brings.

My eyes were searching for inspiration;
A little spark to raise elation.
T'was then I saw a tiny flower
Shine purple – bright with glorious power.

The tarmac hadn't stopped its flight,
It pushed on through with all it's might;
To smile at me and lift my face,
Reminding me of God's good grace.

To not give up when things seem bad;
To lift me up and make me glad;
To push on through the trial and sorrow,
T'will point me to a new tomorrow.



Eddie's Garden

Improving the gardens at his complex

Eddie is an Argyle Housing Client who lives at a complex in Picton. He loves to work in the garden, and has an extensive knowledge of different types of plants and loves working within the space to make something new and creative in the garden. Eddie is innovative with his ideas and resources; this makes him a whiz at turning a run-down garden bed into a magical garden space.

After a time of being unable to work in the garden, Eddie was able to get back into it and decided to proceed with a new style and plan. The garden had become overgrown and needed a lot of love, so it was time for an upgrade and a perfect fresh canvas for Eddie. He has worked his magic again, installing some garden water and light features powered by solar panels, rock walls, stepping stones and some lovely colourful plants peeking through. It was wonderful to visit Eddie's Garden and we can't wait to continue to see the progress as it grows, and the residents continue enjoy the space.



“Eddie just loves to work his magic on the garden and creates dynamic spaces for the residents to enjoy”

A man wearing a blue cap, sunglasses, and a dark blue jacket with white stripes on the sleeves stands in a garden. He is positioned in front of a yellow fence and a large green tree. The background shows a clear blue sky and some distant buildings.

We Are
Community and
Community Links
Wellbeing hold a free
breakfast every Saturday
from 9 am - 10.30 am, meet
new friends, everybody is
welcome, Follow both We Are
Community and Community
Links Wellbeing on
Facebook

GROW Community Garden

Project GROW is a Community garden by Community Links Wellbeing and is maintained by local volunteers. It's a place where people can come and utilise our space to grow their own vegetables and fruits and meet some like minded people. Beginning from September 13th we will be partnering with The Royal Botanic gardens to provide our community with ongoing workshops to help with sustainable living, ease cost of living pressures through learning how to grow their own products and many more.

Every Thursday 9 - 11 we now have a social group that meets at the garden, to have morning tea and meet some other locals. Some like jump in the garden, others just like to kick back in the sun and have a yarn. All ages are welcome and we can also provide activities for Children. For more information and to register your interest contact:

emma@communitylinks.org.au or call 02 4683 2776 or see our Facebook page.

Location 122 Hawthorne Rd Bargo
(Bonnie Cottage)

Written by Tony, an Argyle Housing Client

Your Local Library

What is one place that is free to use, open to all and which caters to a vast range of needs and tastes? Answer: a public library.

It doesn't matter where you live, there is a branch near you, or a Bookmobile service that comes regularly. In the Campbelltown area the branches are at Eagle Vale, Glenquarie and Ingleburn, HJ Daley Library at 1 Hurley Street.

There are library services in each Shire: Wollondilly has its main branch at Picton and 14 other locations are served by their Bookmobile. Wingecarribee Shire has three branches at Moss Vale, Bowral and Mittagong plus Bookmobile while Goulburn has its major central library at 184 Bourke Street.

It is simple to join up. Go to your preferred branch and you will be given a form to fill out. You will need to show identification that includes your current address as a local resident.

Once you have signed up and you're ready to borrow books, magazines, music and films. You also have access to computers, photocopiers and printers. The children's sections of these libraries offer a vast array of picture books and easy readers for the little ones, and much great reading for children and young adults.

There are activities such as storytime to which you can bring very young children and during school holidays there will be a special activity program for school aged kids. An example of this from Goulburn is Giggle & Wiggle, a free program of weekly sessions for toddlers 2-3 years of age, with singing and dancing, music, dress ups, and games. Giggle & Wiggle promotes literacy and learning through song and dance. Sessions run for 30 minutes every Friday

over a 9 week term. Parents are required to stay.

There are also after school and holiday programs: at Campbelltown, for instance, these include lots of crafts, and Lego robotics. Coming up in April they have a workshop for teens on 3D printing where older kids learn the basics of 3D printing and then design and create their own 3D object.

Something for all the family is Beam-a-Film. This gives library members free access to 1,000 movies, documentaries and independent films, streamed straight to your television, computer or device. The modern library will also carry a host of eResources: databases and websites that give access to a range of materials such as journals, magazines, newspapers, ebooks, audiobooks, dictionaries, multilingual material and tutorials for learning a foreign language

Libraries also run book clubs, and meet-the-author events. Among other facilities are study nooks, computer access using your own laptop, and small meeting rooms. Some people just drop in to read the daily newspapers. And you can always browse the shelves looking for a good book to read for pleasure. Libraries also carry a good range of Large Print and Hear-a-books.

If you are interested in Family History and Genealogy, libraries provide access to Ancestry.com which is a great tool for finding the many resources needed to verify your research, such as Births, Deaths and Marriages, and census information.

To find out more about your local library try googling library and your local government area name, for example, library Wingecarribee, library Goulburn

Written by Lyndal, an Argyle Housing Client



A letter to my 17 year old self

My graduation ceremony is coming up on the 2nd of May where I will officially receive my double degree after studying for six long...LONG years.

I started university when I was 17 and finished at 24 and I feel like the person who walked into class for the very first time is very different to the person who walked out of class for the very last time.

I have entered into a period of reflection where I feel slightly sad that my journey has finally come to an end and I am looking back at where I began.

I think I would say to my 17-year-old self to have more confidence in my endurance and stamina, that I can multi-task and balance my life a lot more than I thought I could.

Sleep when you can, there will be times when you're living off 3 hours of sleep and 3 cans of Red Bull is not going to help, you need to nap and rest more.

Don't be afraid to ask for help, there is nothing shameful about reaching out and asking for a hand, you will feel nervous but the relief you feel when you do receive it?

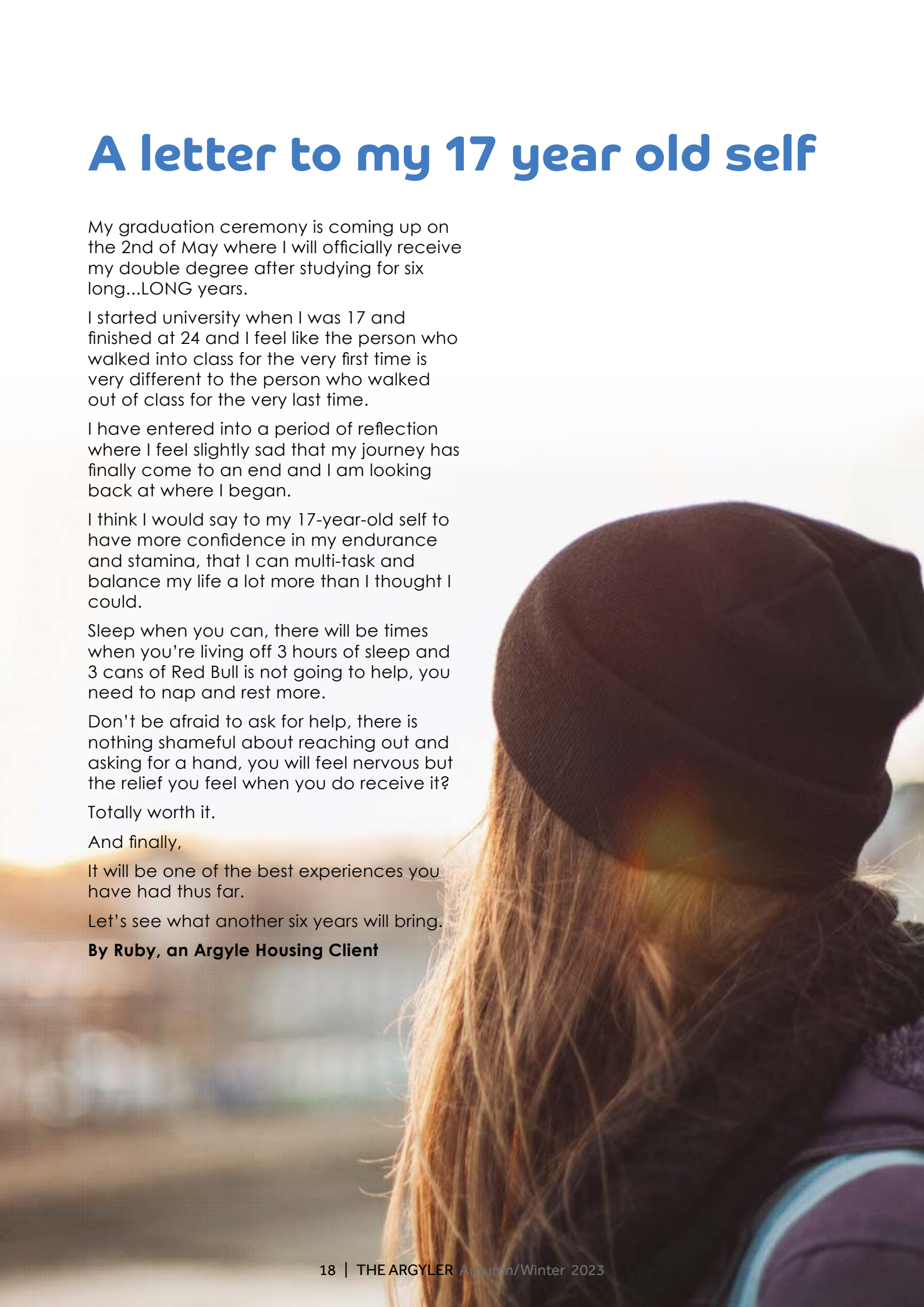
Totally worth it.

And finally,

It will be one of the best experiences you have had thus far.

Let's see what another six years will bring.

By Ruby, an Argyle Housing Client



How is My Rent Calculated?

Argyle Housing provides a rental subsidy to eligible households living in social housing. Argyle Housing charges rent in accordance with the NSW Community Housing Rent Policy.

The amount of rent you are charged depends on your individual and household circumstances. In general, tenants are charged between 25% and 30% of the household's income plus 100% of their Commonwealth Rent Assistance (CRA) entitlement.

How will my rent be assessed if I have no income?

If you or a household member have no income or very low income, **you will be assessed as having an income based on the equivalent Centrelink payment.

** your income will be assessed based on the centrelink payment you are eligible for.

The equivalent Centrelink payment is the payment that most closely aligns with your circumstances.

How is rent calculated?

The amount of rent you pay depends on your individual and household circumstances. For more detailed information please contact our Rent Service Team.

Argyle Housing determines a client's eligibility for a rent subsidy using any or all of the following depending on your situation. See the table below.

Income		
Household Members	Income for all other persons living in the household who are 21 years or over	25% - 30% of GROSS income
	Income for any other household member, including Maintenance (aged between 18-20 years)	15% of GROSS income
Centrelink	Family Tax benefits	15%
	Maintenance/Child support payments	25%
CRA	Rental assistance received	100% of the Commonwealth Rent Assistance (CRA) Entitlement

Pension Increase

As you will be aware, Centrelink pensions increase every March and September. The amount of increase is usually dependent on the Consumer Price Index figure advised by the Australian Bureau of Statistics. The government have recently advised that March 2023 will see a larger than usual increase in the various pensions.

The below tables show the amount you received prior to 20 March 2023, the amount you will receive from 20 March 2023, and the amount of the increase in dollars per fortnight. The amount you receive is dependent on which type of pension you receive.

The Rent Services Team would like to remind all clients that the rent you pay

is based on 25-30% of your Centrelink income, plus 100% of the rent assistance you are entitled to receive. The below grids are provided for your information.

Some clients are currently undergoing a rent review and the below information will not be used until after 20 March 2023. Other clients will not be due for a rent review until later in the year, however all clients will be assessed according to the below tables prior to the next change which will occur in September 2023.

There is nothing unusual or changed about our process, we are providing this information as a courtesy and an update.

Increase Table

Single*	Previous Amount	20 March 2023	Increase
Base	\$936.80	\$971.50	\$34.70
Supplement	\$75.60	\$78.40	\$2.80
Energy Supplement	\$14.10	\$14.10	-
Total	\$1,026.50	\$1,064.00	\$37.50
Partnered (each)			
Base	\$706.20	\$732.30	\$26.10
Supplement	\$57.00	\$59.10	\$2.10
Energy Supplement	\$10.60	\$10.60	-
Total	\$773.80	\$802.00	\$28.20






Do you need more information?

Please notify a member of the Rent Services Team if you have any further questions. For more information go to: argylehousing.com.au/about-us/rentinformation/ or please email our Rent Review Team on: rentreview@argylehousing.com.au

How to read your Report Page

To calculate your rent, Argyle Housing uses a calculator provided by Centrelink. The Report for Tenant page is what you receive with your letter stating how much rent you need to pay.

Report for Tenant						
CHP Reference				Flintstone		
Rent Effective From (dd/mm/yyyy)				02-Mar-22		
CRA Fortnightly Rates valid for 6 months from				20-Sep-21		
Market Rent of the Property:				450		
Number of Family Group(s):				1		
Family No	Member No./ Income Type	Name	Rent %	Weekly income	Rent component	
1	1	Fred	25	Rent 441.10	110.28	
	2	Fred	25	Energy sup 7.05	1.76	
	3	Wilma	25	441.10	110.28	
	4	Wilma	25	7.05	1.76	
				Sub Total	224.80	
● FTB (A & B combined)			15	-	-	
● Maintenance			25	-	-	
CRA			100	67.30	67.30	
Total				291.38		
Rent Charged				291.38		
Household Rent				291.38		

-  This shows how many groups are in the household. In this example there is one family group because Fred and Wilma are a couple.
-  These indicate how many lines are being used within the calculator.
-  Rent % is how much we take of the assessable income. Not all of your income is assessable. In this example, we are taking 25% of Fred and Wilma's pension and Energy Supplement and 100% of the Commonwealth Rent Assistance (CRA).
-  Family payment and Maintenance are blank because Fred and Wilma have no children.
-  The Sub-Total figure is the total amount that Fred and Wilma contribute towards their rent. Rent Charged is the total amount of rent that Fred and Wilma have to pay. Household Rent is the total amount of rent that the whole household must pay. In this example, both the Rent Charged and the Household Rent are the same because Fred and Wilma are a couple and the only Family Group living in the property.

Moving home?

MyConnect can arrange all your essential utility connections in just one phone call.



Our service is FREE and takes under 10 minutes. Simply:

- 1 Complete our online form at myconnect.com.au or fill out the application form.
- 2 MyConnect calls you to organise your connections.
- 3 Move in with your power connected!

We have a buffet of choice

We partner with the best providers, so we can find a plan that works best for your lifestyle.

Our expert customer service team connect thousands of people every month and will be more than happy to assist you.



Trusted by Aussie movers

- **No hidden fees.** MyConnect gets paid by the provider for connecting your utilities on their behalf so the service is completely complimentary for you.
- **Live chat support.** Get quick answers from our connection specialists.



Google

4.7 star rating ★★★★★



Product Review

4.7 star rating ★★★★★



1300 854 478



enquiry@myconnect.com.au



myconnect.com.au

myconnect[®]
a really smart move



Wendy Middleton Scholarship

**Up to \$1,500
for individuals**

**Are you a new or
continuing student, mature
age student, at University,
TAFE or with a registered
training organisation?**

If you answered **YES** to any of the above, then you are able to apply for the Wendy Middleton Scholarship.

Scholarships are part of an annual education program for Clients, providing up to **\$1,500** for college, university or TAFE students. The scholarship money can be used to pay for any educational costs, such as course fees, text books, specific clothing, computers or anything which helps you to complete your education.

Applying for a Wendy Middleton Scholarship is easy: simply fill in a short application form, which takes around five minutes. More than one member of your family can apply. Scholarships are open to any household member enrolled in full-time or part-time tertiary education during 2023.

[argylehousing.com.au/about-us/
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