

2024 Autumn Edition Conder

New Staff Introduction



My name is Robert, I am the new Maintenance Officer, and I am looking forward to meeting everyone.

Client Portal

We have an amazing online portal for our client to use! You can pay rent, see newsletters, make enquiries, request for maintenance without coming to the office. If you're struggling to use, don't hesitate to ask our CSS!

<https://portal.argylehousing.com.au/dashboard>

Quarterly Kalorama Client Meeting : Apologies

The second quarterly client meeting which was scheduled on 23rd May have been cancelled due to some unavoidable circumstances. A notice will be issued when a date is scheduled for the meeting.

Acknowledgement of Country.

Argyle Housing acknowledges the Traditional Owners of country throughout Australia and recognise their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging.

Is this service for you?

Telecross is for people who live alone and are a risk of an accident or illness that may go unnoticed. In particular, people who:

- Are frail and elderly
- Have a disability
- Are housebound
- Are recovering from an illness or accident.

www.redcross.org.au/services/telecross/

A phone call each day to check you're OK. Our Telecross service provides peace of mind and independence www.redcross.org.au

Fire safety tips:

- Report faulty smoke alarms
- Plan your escape from fire
- Keep roof gutters clear of leaves
- Keep an eye on smokers
- Cook carefully
- Do not use faulty appliances
- Report any electrical issues or faults
- Portable air conditioner safety
- Matches & lighters are tools not toys
- STOP, DROP & ROLL

AH maintenance 1300 560 199

Prevent fires from heaters & open fires

- Keep everything **one metre** away from your heater.
- If you suspect a fault, report to our maintenance line or reception.
- Never use wheat bags in bed.
- Never use a wheat bag to warm your bed up, as it may spontaneously ignite.

KALORAMA CONDER

CONTACT LIST

GUNGAHLIN OFFICE
6241 0352

CLIENT SUPPORT SPECIALIST 0488 049
259

MAINTENANCE
1300 274 953 & PRESS 1

MAINTENANCE AFTER HOURS 1300 850
451

Reminder: Smoke Alarms are required by law to be tested every year. We have arranged for the Smoke Alarms Australia to conduct these tests. Letters have been sent, so please provide access. If you are required to change the appointment. Please contact Smoke Alarms Australia on **1300 125 276**