# **Argyle Housing Newsletter**



## **2024 Winter Edition Albury**

## **Need Help With Tech?**

## Free Tech Talks

Where: Library Museum, Corner of Kiewa and Swift Streets, Albury

**Time**: 10:15am – 11:30am

22 Oct - Android Phones & Tablets Course 1

29 Oct - Android Phones & Tablets Course 2

5 Nov – Online Shopping

12 Nov - Passwords

19 Nov – Apple iphones & iPad Course 1

26 Nov - Apple iphones & iPad Course 2

3 Dec - The Cloud

10 Dec – Online Library



Bookings essential To book please phone 02 6023 8333

#### **Acknowledgement of Country.**

Argyle Housing acknowledges the Traditional
Owners of country throughout Australia and recognise
their continuing connection to land, waters and culture.
We pay our respects to their Elders past, present and emerging.

# Requesting Repairs Through Client Portal

Did you know that you can request repairs through our client portal? You don't know how? do not worry, we have a new Client Portal User Guide available for you!

https://argylehousing.com.au/your-tenancy/client-portal/

## **Gas Leak Safety**

- If you smells gas from INSIDE your house, immediately exit the property, ensuring to close as many windows and doors as you can.
- From outside (be away from property by at least 50-100 metres), call emergency services (triple zero) and request NSWFB/NSW Fire and Rescue.
- Once emergency services are on the way/have arrived, contact Argyle Housing and advise us (maintenance/repairs line).

## How to Identify & Avoid a Cam

People are urged to 'Stop, check report'

### 1.Stop

Don't give money or personal information to anyone if unsure. Say no, hang up, delete.

#### 2.Check

Scammers pretend to be from organisations you know and trust – like myGov, your bank, the police or government. If you're not sure, call the official phone number of the organisation to check.

### 3. Report

The more we talk, the less power they have. Report scams to <u>scamwatch.gov.au</u> when you see them.

**Reminder:** Smoke Alarms are required by law to be tested every year. We have arranged for the Smoke Alarms Australia to conduct these tests. Letters have been sent, so please provide access. If you are required to change the appointment. Please contact Alarms Australia on **1300 125 276**