



2024 Spring Edition Goulburn/Crookwell/Yass

HOW TO IDENTIFY AND AVOID A SCAM

People are urged to 'Stop, check report'

1. Stop

Don't give money or personal information to anyone if unsure. Say no, hang up, delete.

2. Check

Scammers pretend to be from organisations you know and trust – like myGov, your bank, the police or government. If you're not sure, call the official phone number of the organisation to check.

3. Report

The more we talk, the less power they have. Report scams to scamwatch.gov.au when you see them.

*** Rent Review ***

Please Remember all Rent Review paperwork is to be returned to Argyle Housing by

Tuesday 29 October 2024

Scholarship Opportunity

At Argyle Housing, we are passionate about providing opportunities to our Clients.

The Wendy Middleton Scholarship Program is here to help our clients learn new skills, begin a career, or gain the right skills to enter the workforce.

Successful applicants can receive up to \$1,500 for college, university, or TAFE courses. The scholarship funding can be used for educational costs, fees, textbooks, computers, and even specific clothing – anything to help you complete your education!

<https://argylehousing.com.au/your-tenancy/scholarships/>

Acknowledgement of Country.

Argyle Housing acknowledges the Traditional Owners of country throughout Australia and recognise their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging.

Requesting Repairs through our Client Portal

- Did you know that you can request repairs through our Client Portal?
- You don't know how? Do not worry, we have a new Client Portal User Guide available for you!
- <https://argylehousing.com.au/your-tenancy/client-portal/>

Join the Argyle Editorial Team

- Do you want to contribute to The Argyle?
- Do you have a great news story that you would like to share?
- Would you like your ideas published to our community?

If so, we would like to hear from you. For more information, contact Scott Dunstan at:

editor@argylehousing.com.au

Anglicare Financial Capability Services

Anglicare offers free financial capability services for people who are experiencing financial difficulties in the Goulburn and Yass regions.

Phone to make an appointment.

(02) 4823 4000
goulburnfc@anglicare.com.au

Gas Leak Safety

- 1. If you smell from **INSIDE** your house, immediately exit the property, ensuring to close as many windows and doors as you can.
- 2. From outside (be away from the property by a least 50-100 metres), call emergency services (triple Zero) and request NSWFB/NSW Fire and Rescue.
- 3. Once emergency services are on the way/have arrived, contact Argyle Housing and advise us (maintenance/repairs line)
 - 1300 274 953 Option 1.

Online Newsletter

You can now view all our newsletters and The Argyle online!

If you missed out on the previous editions, don't worry, you can see all our previous editions on our website.

Newsletter

<https://argylehousing.com.au/your-tenancy/client-newsletters/>

The Argyle

<https://argylehousing.com.au/our-work/publications/>

Reminder:

Smoke Alarms are required by law to be tested every year. We have arranged for the Smoke Alarms Australia to conduct these tests. Letters have been sent, so please provide access. If you are required to change the appointment. Please contact Smoke Alarms Australia on **1300 125 276**